

## *Cell Phone Signal Booster System*

### Commercial Installation Questionnaire

In an effort to provide the most accurate quote possible, we recommend that you take a few minutes to answer as many of the following questions as possible. Please be as detailed as you feel is necessary.

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#### **Customer Contact Information**

Name \_\_\_\_\_

Business Name (if applicable) \_\_\_\_\_

E-mail address \_\_\_\_\_

Phone Number \_\_\_\_\_

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#### **Section 1. General Building Information**

What is the address of the building(s) to be boosted?

What type of building is this? (Manufacturing, Commercial, Hospitality, Healthcare, etc.)

What is the approximate square footage of the building(s) and/or general dimensions?

How many floors does each building have?

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#### **Section 2. Cell Phone Coverage Information**

What is your timeline for Installation? Circle One  
Immediately / 0 - 3 Months / 3 – 6 Months / 6 – 12 Months / More than 12 Months

Which Carriers are you looking to boost?

Which signals do you want to boost? 3G 4G/LTE Both

What would you say are the first and second most important Carriers to boost for your Building?

Is complete Building coverage required? Yes / No

If "No", then please provide a detailed diagram or description of just the areas of the building that need boosted coverage.

How strong/weak is the cell phone signal outside your building at the ground level?

If you are able to get onto the rooftop, how strong/weak is the signal there?

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### **Section 3. Rooftop Donor Antenna Location Information**

How is the roof accessed? External, internal hatch, fixed ladder, or not applicable.

Is the roof flat or sloped?

What is the roof material made of? Rubber membrane, steel, gravel, asphalt shingles, etc.?

For flat roofs, we typically use a non-penetrating roof mount, similar to what a satellite dish would be mounted on. It is a metal frame with cinder blocks to hold it stationary. Is one required for your building(s)? Yes / No.

If "No", what is required? Please describe. (i.e. universal wall mount, antenna mast with mounting brackets, etc.).

Is an existing wall or roof penetration or cable entry point available for use? Yes / No

(NOTE: Due to roof warranty restrictions, GetaBetterSignal and its installers do not directly install roof penetrations. If necessary, GetaBetterSignal will arrange for a third party to install the necessary roof penetrations. This additional cost will not be included within the initial quote unless specifically asked to do so.

Would you like for us to include an estimated cost for any new roof penetrations within our initial Quote? Yes/No If Yes, do you have a preferred roofing contractor?

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#### **Section 4. Interior Equipment Location Information**

Is this building(s) already occupied or currently under construction?

Installation typically takes place during normal business hours from 8 AM to 5 PM. Are there any restrictions to these times that we need to be made aware of? Yes/No **Please describe**

If necessary, are we allowed to continue working past 5 PM? Yes/No **Please describe additional times that we are allowed to occupy the building until.**

Are there any restrictions regarding equipment mounting locations, such as certain walls, ceiling locations, external walls, exterior roof? **Please describe.**

Are existing cable paths, runways, or chases that could be used for horizontal and vertical cable runs? Yes/No. **Please describe.**

Are there any requirements and/or locations where cable needs to be installed within new or existing conduit? Yes/No. **Please describe.**

Do you have any special requirements for firewall penetrations? Yes/No. **Please describe.**

Are we required to use a specific brand/type of firestop caulk? Yes/No. **Please describe.**

What is the type of exterior building construction (i.e. wood, cement block, poured concrete, brick etc.?) Please list all that apply.

What is the type of interior wall construction (i.e. wood, drywall, cement block, poured concrete, brick etc.?) Please list all that apply.

Ceiling type: Indicate - Open, Ceiling Tiles, Hard Ceiling or Other (define)

What is the ceiling height in each area where coverage is desired?

If a drop ceiling is in place, indicate the distance from the floor to the ceiling tile, and also from the ceiling tile to the hard ceiling (or floor above).

We can use Black or White cable. Which do you prefer? Black or White (Be mindful of exposed ceiling areas)

The standard indoor Omni antenna protrudes from the ceiling by 3 ½” and is 7 ½” in diameter. We also have an optional Ultra-thin, low-profile antenna which protrudes from the ceiling by 1 ½” and is 12” in diameter. Additionally, the low-profile has a higher gain for the AT&T, Sprint and T-Mobile bands. Do you have a preference? Standard or Low-profile?

Are ladders or lifts available for our use while onsite to reach ceiling? Yes/No

Is plenum cable required per local building code? Yes/No

During installation, will a secure storage area be available for cell phone signal booster system equipment and installation tools? Yes / No

**Please Note:** Amplifiers are traditionally installed in data, telecom or electrical closets and will each require a single AC Power outlet. The final number needed will not be known until the BDA design layout is completed. Once we have determined where the necessary amplifiers will

be located, we can then determine any additional power needs that may be necessary. It will be the responsibility of the customer to provide required AC Power.

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### **Section 5. Extended Warranty Options and Maintenance Service Agreements**

Our Cell Phone Signal Booster Systems come with a 3 Year Limited Warranty against manufacturer defects and workmanship. We can extend the Manufacturer Warranty to 4 Years for an additional 20% of the Equipment cost or 5 Years for an additional 30% of the Equipment Cost.

Are you interested in having an Extended Warranty Quote as well?

4 Years \_\_\_\_\_ 5 Years \_\_\_\_\_ Standard 3 Years is fine \_\_\_\_\_

Typically, our Cell Phone Signal Booster Systems can be self-maintained with very little training time involved, which we will be happy to do upon installation. For those that do not wish to self-maintain, we offer Standard or Custom Maintenance Service Agreements which can be tailored to suit your companies own individual needs.

Would you like to learn more about our Standard Maintenance Service Agreement? Yes / No

If you would rather have a custom plan, what would that plan look like? **Please describe**

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Are there any additional comments and/or items that you feel we need to be made aware of at this time? Yes/No. **Please describe**

Please scan and e-mail back to [Sales@getabetttersignal.com](mailto:Sales@getabetttersignal.com) or fax to (336) 650-1124

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