

AGENDA

2:30 pm	Registration, tea, coffee and networking
3:30 pm	Welcome note
3:40 - 4:10 pm	1 st Panel discussion: Leveraging Innovation to better the customer experience
4:10 - 4:15 pm	Q & A
4:20 - 5:00 pm	2 nd Panel discussion: E- Commerce – What next?
5:05 - 5:10 pm	Q & A
5:15 - 5:55 pm	3 rd Panel discussion: Retail X.0 - How to Deliver An Optimal Omni-Channel Experience
5:55 - 6:00 pm	Q & A
6:05 - 7:00 pm	Coffee break and networking
7:05 pm	Introduction to the Award Ceremony
7:05 - 7:40 pm	Award Ceremony
7:45 pm	Group Photo
8:00 pm	Dinner and networking