

Refund

If you purchase all levels, we have a 14-day return policy, which means you have 14 days after receiving your item to request a return.

To start a return, you click the Settings button in The Family Literacy app. Then click the Account button. Then click the Refund button.

You can always contact us for any return question at return@familylearningcompany.com.

Cancel

If you purchase by level (that is, one level at a time), you will be charged for the next level every month. You can cancel at any time. If you cancel, you continue to have access to the levels you have purchased, but you will not get new levels automatically.

To cancel, click the Settings button in the app and then click the Account button. You will see instructions to cancel.

If at any time in the future you want to continuing purchasing a new level each month, click the Settings button in the app and then click the Account button. You will see instructions for buying another level.