

Mondays 6:15 - 9:30 pm Gerlach Hall 305

Ohio State University

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Office hours: Mondays 5:00-6:00 pm

also by appointment

Course Description

This course will have a 'practical applications' bias. Effective leaders are able to galvanize people around a compelling, inspirational vision and strategy, and to then deal with people in ways that bring out their best ideas and efforts. This course will include a cadre of outside speakers who are successful business and organizational leaders in an effort to help students identify the similarities and differences among proven, effective leaders. Secondly, the course will include class discussions and readings that include classic articles on leadership, and cases on leadership effectiveness. And finally, each student will participate in a 360 leadership survey and be asked to develop their own personal leadership legacy statement and development plan. *In short, effective performance in this course will rely less on intellectual ability and more on personal introspection.*

Course Objectives

The objectives of this course are to create a class room experience and provide readings and assignments that allow each student:

- 1. To understand and appreciate both academic literature as well as the practical application of good senior leadership practices.
- 2. To critically evaluate the unique nature of effective leaders, and identify key similarities among the proven leaders who will be guest speakers.
- 3. To critically evaluate their own current leadership effectiveness, and identify areas for improvement based on a 360 leadership survey feedback process.
- 4. To develop a personal leadership legacy statement designed to achieve their career goals as well as develop personal development plans for improving their leadership skills.

Guest Speakers

The guest speakers will be identified and announced shortly before the beginning of the term. For reference purposes, guest speakers in the past have included: The Governor of the State of Ohio, CFO of Nationwide Insurance, Vice Chairman of Deloitte & Touche, President/COO of Cardinal Health, CEO Bob Evans, Managing Partner of Bricker & Eckler a major law firm, CEO M/I Homes, Superintendent Columbus City Schools, Dean of the Fisher College, and President Alliance Data Retail Services.

Session 1: Course Introduction: Intro Leadership Legacy and Life Story M: 10/16

Article 1: "Discovering your authentic leadership". George, et al, HBR, 2007

(#R0702H)

Book chapter: <u>True North</u>, chapter 1, "Your Life Story" Book chapter: True North, chapter 3, "Crucibles"

(Identify raters for survey on leadership)

Guest Speaker #1: Kevin Taylor, VP Product Management, Cardinal Health

Session 2: What's Your Personal Code of Conduct? Principles and Values M: 10/23

Book chapter: <u>True North</u>, chapter 2, "Losing your way"

Book chapter: True North, chapter 5, "Values"

Article 2: "Four Pillars of Moral Leadership", Fortune, Sept. 15, 2017

Article 3: "The Neuroscience of Trust", HBR,

Article 4: "Don't Let Power Corrupt You", HBR, October, 2016 (optional)

Guest Speaker #2: Jeff Rodek, former Chairman & CEO, Hyperion, President, Ingram Micro and Sr. VP, FedEx

Session 3: What Drives You?: Motivations and Sweet Spot M: 10/30

Book chapter: <u>True North</u>, chapter 6, "Sweet Spot" Book chapter: True North, chapter 9, "I to We"

Article 5: "The Secrets of Great CEO Selection", HBR, Dec. 2016 (optional)

Window for survey raters close Individual Assignment 1 papers due at start of class

Guest Speaker #3: Michael Nieset, VP, Heidrick & Struggles

Session 4: Do You Know Who You Are?: Self-Awareness & Development M: 11/6

Article 6: "Leadership run amok: the destructive power of over achievers", Spreier, et al HBR 2006 (#4486) Article 7: "Making Yourself Indispensable, Zenger, et al, HBR, 2011

Book chapter: True North chapter 4, "Self-awareness"

Guest Speaker #4: Nancy Kramer, Chief Evangelist of IBM iX

Session 5: How Do You Stay Grounded?: Life Integration M: 11/13

Article 8: "Manage your work, manage your life" Groysberg & Abrahams, HBR 2014 (#R1403C)

Article 9: "A Death on Wall Street", WSJ, April 10, 2017

Article 10: "Do Your Commitments Match Your Convictions", HBR, Sull & Houlder, (optional)

Book chapters: True North, chapter 7: "Support Team" and 8 "Integrated Life"

Guest Speaker #5: Tony Rucci, fmr. Chmn Sears Mexico, and CAO Sears and Cardinal Health

(360 Survey individual feedback reports distributed in class)

Session 6: Putting it all Together: How will you Measure Your Life? M: 11/20

Article 11: "Success built to last: creating a life that matters". Porras, et al. Rotman / HBR, 2007 (#ROT048) Book chapter: <u>True North</u>, chapter 10, "Purpose"

Guest Speaker #6: Steve Davis, former CEO, Bob Evans

Session 7: Final Legacy Presentations

M: 11/27

Students present legacy statements

(Individual presentations of personal legacy statements – 6 mins. each)

Session 8: Final Legacy presentations

M: 12/4

Students present legacy statements

(Individual presentations of personal legacy statements – 6 mins. each)

Individual papers due at beginning of class or by _____ via Carmen

Books and Readings Required for the Course

Discovering Your True North, George, Wiley, 2015. (#ISBN 978-1-119-08294-1)

Course Packet: Available electronically through a Harvard Press course packet site. Contains all articles listed in the course syllabus reading list above. **All HBR** *articles* **listed above may also available through the OSU library**. You will find the HBR purchase link in Carmen course.

This link will give you access to the HBR articles if you choose to purchase those rather than use the OSU library source)

Course Requirements and Grading:

The course will include a mix of class discussions, textbooks, articles, class presentation assignments, and a final written assignment.

Grades will be based on the following criteria:

A.Assignment #1: Life story, Principles & Values paper: due 10/30	30%	(60 pts.)
B.Assignment #2: Final paper: due 12/7	45%	(90 pts.)
C.Assignment #3: Legacy class presentation: 11/27 or 12/4	15%	(30 pts.)
D.Assignment #4: Critique of a speaker: due 2 weeks after selected speaker	<u>10%</u>	(20 pts.)
Total points	100%	(200 pts.)

E.Class participation (see below): graded on a "plus/OK/minus"; can impact up to one letter grade.

A. Assignment #1 (Life Story, Values & Principles: 60 pts.)

These papers should be 4 pages in length, and will ask you to discuss two pivotal life story events based on the class material regarding life stories and to identify and discuss your core values and related principles. A more detailed prospectus for this assignment will be posted to Carmen and discussed in class, and that prospectus will be the "official" requirements for the paper.

B. Assignment #2 (Final paper: 90 pts.)

These papers should be 6 pages in length, and will include three sections: Section 1.) a detailed review and critique of the results from your 360 feedback report results; what were your key takeaways, positive and otherwise; identification of at least two strengths as well as two development opportunities from your survey results that you will focus on going forward; and action plans for improvement; Section 2.) a clear statement of your personal leadership legacy; the key themes in your statement and why; what about your personal and /or professional background has led you to this particular legacy statement: i.e. life story, values, motivations, self-awareness and life balance. A more detailed prospectus for this assignment will be posted to Carmen and discussed in class, and that prospectus will be the "official" requirements for the paper.

C. Assignment #3 (Final class presentation: 30 pts.)

At our final two class sessions, each student will be asked to make a 6-minute presentation on their personal leadership legacy to the class. This assignment will be graded principally on the quality of the presentation to the class (your content will be graded as part of your final paper assignment listed above). It will be important to restrict your remarks to 6 minutes, in order to ensure we get everyone's presentation completed within the regular class hours. *Please rehearse and time your presentation before delivering it in class*. A more detailed prospectus for this assignment will be posted to Carmen and discussed in class, and that prospectus will be the "official" requirements for the presentation.

D. Assignment #4 (Critique of guest speaker: 20 pts.)

You will be asked to submit a two-page critique of any one of the guest speakers of your choice. That critique must be received by one of us within two weeks of the guest speaker's presentation. In that respect, you get to choose when this assignment will be due. Your critique should describe what you felt were the speaker's key messages, those areas that resonated with you as well as any issues you saw, and a general description of their leadership style. Note that if you choose to critique Professor Rodek's presentation, your paper will be graded by Professor Rucci and will be confidential. A more detailed prospectus for this assignment will be posted to Carmen and discussed in class, and that prospectus will be the "official" requirements for the paper.

Also note that after every guest speaker we will spend 15-20 minutes in a debrief discussion of that evening's guest speaker where you will be encouraged to share your thoughts on the speaker, key takeaways you heard, etc.

<u>E. Class contribution.</u> I will be looking for you to provide your insights, thoughts, perspectives and questions in a professional, productive manner. *Attendance and engagement matters!* Participation in class is desired and expected for a wide variety of reasons, including the value of learning from one another and the wide variety of life perspectives and experiences of the class.

Class contribution (as judged by the instructor) will be "scored" as follows:

-exceptional: consistent, high quality engagement -expected participation: what's expected from an MBA: -less engaged: consistency and quality less than expected: up to plus one letter grade grade based on pts. only up to minus one letter grade

-Attendance. Since class contribution is part of the grading consideration, then attendance matters. I will circulate a sign-in sheet at the start of each class for your signature. This will be the basis for determining unexcused absences. There will be one excused absence for the term. Any absences beyond the first will adversely impact your class participation evaluation, unless due to a true emergency. Regarding excused absences, I assure you I am extremely understanding about such issues, and realize that people (even MBA students!) have personal lives. I know there will be the occasional personal emergencies or business travel that come up. I will absolutely consider such issues as legitimate, excused reasons to miss a class...as long as you let me know in advance, if possible. This advance notification will be on the honor system...you do not need to provide any documentation. Rather simply notify me before class that you have a personal or professional conflict that will cause you to miss class. Please do not exploit this privilege! This applies to both class attendance and assignment due dates.

Course Policy Statements

Diversity. This course should practice what it preaches in its week-to-week conduct. We will, as a group and as individuals, hold ourselves accountable for demonstrating an openness to and appreciation for the ideas of others. *This means being conspicuously respectful of each other on all occasions and in all of our class transactions. That also includes NOT surfing the web or reviewing email during class sessions.*

Disability. I am committed to making every effort to provide each student with a meaningful learning opportunity. If there are any obstacles that could prevent you from learning effectively, please set an appointment with me so that we might jointly figure out how to circumvent those obstacles. In addition, you should feel free to contact the Office for Disability Services at 614-292-3307, located in 150 Pomerene Hall. They can also work with you to coordinate accommodations for students needing assistance.

Assignments and Attendance. Assignments are due on the dates indicated, and since class participation is part of the grading consideration, then attendance matters. Having said that, I am extremely understanding about such issues, and realize that people (even MBA students!) have personal lives. I know there will be the occasional personal emergencies (e.g. a death in the family, a child taken to the ER, etc.) the day before an assignment is due. I will absolutely consider such issues as legitimate reasons to reach alternative due dates for assignments...as long as you let me know about issues, in advance if possible. *Please do not exploit this privilege!*

Academic Integrity. Central to any institution that aspires to excellence, academic integrity is a fundamental expectation we have for all of our students and faculty. Please be sure to review the University's Code of Student Conduct (Sect. 3335-23-04). We will hold ourselves and students

accountable for the standards outlined in the code, which means we have a responsibility to confront and remediate any actions determined to be outside the letter and spirit of the code. In addition, you should hold me and all your instructors accountable to an equally high standard of personal and professional ethical conduct.

Enjoyment. I teach at the MBA level because I enjoy it! Yes, believe it or not. I encourage you to enjoy the course, as well. A sense of humor doesn't hurt either.