

BUS-ML 4231 Promotional Strategy

Summer 2016*

Fisher College of Business The Ohio State University Monday & Wednesday 1:00-2:35 PM Schoenbaum 215

Instructor: Amit Singh Office: 530 Fisher Hall E-mail: singh.527@.osu.edu

Office hours: Mondays and Wednesdays 2:00-3:00 (or by appointment)

COURSE MATERIALS

• **Textbook**: Advertising and Promotion: An Integrated Marketing Communications Perspective, 10th edition, by Belch and Belch.

Feel free to buy an older edition; however, be aware that definitions or examples may have changed.

Hardcover ISBN: 978-0-07-802897-7

Paperback ISBN: E-book: ISBN:

Rent: Rentals are available from Amazon.com as well as the student bookstore.

COURSE WEBSITE: https://carmen.osu.edu

COURSE DESCRIPTION

Examines how marketers utilize promotional campaigns to enhance marketing efforts. The tools needed to design, evaluate and analyze effectiveness of promotions, sponsorships, events and branded entertainment programs are explored.

Prereq: 4201 (750), 4202 (758), and BusMHR 2291 (BusAdm 499.01), or equiv. Not open to students with credit for 755.

^{*}Syllabus is subject to change. Make sure to have the most recent copy posted on Carmen.

COURSE OBJECTIVES

There are two general goals of this course. The first is to introduce you to the field of integrated marketing communications (IMC), with a specific emphasis on the role of **promotional mix** elements. We will examine the process by which IMC programs are planned, developed and executed and the factors that influence this process. Consideration will be given to how to assess the effectiveness of IMC tools as well as the overall IMC program.

The second goal is to apply the concepts we learn to real world business problems. This means that you will come away from this class knowing how to identify and deliver solutions that are immediately useful to any organization or for starting your own company. In short, this class is all about *relevance* and the focus will be on how to use learned concepts.

CLASSROOM FORMAT

Class will be a mixture of lecture, discussion, group work, debate, and case analysis. To be ready to contribute to the class discussion and earn a high participation grade, you must read the material before class. Each session's assignment will be available in a file in the content area of the Carmen web site. Each file will contain the reading assignment and a set of discussion and sometimes study questions. You should read the assignment sheet both before and after reading the assigned materials. Also, I will be handing out additional material such as problems, notes, topical articles and examples when appropriate.

COURSE REQUIREMENTS AND GRADING

Standards of Integrity and Conduct: Each student in this course is expected to be familiar with and abide by the principles and standards set forth in The Ohio State University's code of student conduct and code of academic conduct. You can view these documents or download a pdf version at:

http://studentaffairs.osu.edu/csc/

It is also expected that each student will behave in a manner that is consistent with the Fisher Honor Statement, which reads as follows:

As a member of the Fisher College of Business Community, I am personally committed to the highest standards of behavior. Honesty and integrity are the foundations from which I will measure my actions. I will hold myself accountable to adhere to those standards. As a future leader in the community and business environment, I pledge to live by these principles and celebrate those who share these ideals.

While most students have high standards and behave honorably, like every academic institution we sometimes encounter cases of academic misconduct. It is the obligation of students and faculty to report suspected cases of academic and student misconduct. Students can report suspected violations of academic integrity or student misconduct to faculty or to a program's leadership. All reported cases of academic misconduct are actively pursued and confidentiality is maintained.

Grading Policies and Practices: With the objective of establishing as dynamic and effective of a learning environment as possible, the course requires a commitment on your part not only to attend all classes, but to prepare fully and to participate. We will work together to create an environment in which open, rigorous discourse is the standard. Thus, each of you must be willing not only to share your ideas and analysis with your colleagues, but be open to challenges of those ideas.

Note: I do not curve grades in this course. It is theoretically possible for everyone in the class to get an A (or an E). Your performance depends only on how you do, not on how everyone else in the class does. It is therefore in your best interests to help your classmates, while acting within the bounds of the stated academic integrity policy.

Missed tests. If you miss a test without a certified medical excuse or prior instructor approval, you will take a makeup test at a designated time during the last week of the semester. The makeup exam will be fair but comprehensive (covering all the course material) and **challenging**. Tests missed with certified medical excuses or prior instructor approval will be dealt with individually. Only one missed test can be made up. *Note: if you show up to take the test, you must take the grade – you cannot decide mid-way through to walk out and take the makeup exam.*

There are 1000 possible points to be earned through assignments for this course. Points are allocated as follows:

Class Component	Points
Exam 1	250
Exam 2	250
Individual Project	100
Final Project	300
Class participation and Attendance	100
Total	1000

(1) Exams (250×2)

There are two exams. Each exam is independent and NOT comprehensive.

- Primarily, exams will be based on topics covered in classroom lectures and discussions, including content from videos and case discussions that is conceptual (not factual information from these materials, such as names and dates).
- Secondarily, exams will cover assigned readings in the textbook, readings book, and articles. There is much more material in your textbook and related assignments than is possible to cover and develop in detail in class, where we will touch on and further develop only some of the most important issues.

Although tests will emphasize topics that are covered in *both* the readings and class, they will also include the core material and key concepts from your assigned reading and end-of-chapter questions *not covered* in class. Pay special attention to chapter learning objectives ("Chapter Key Points"), Key Terms (boldfaced and listed at the end of each chapter), and end-of-chapter Review Questions and assigned Discussion Questions for each assigned chapter. You should integrate the lectures, class discussions, and assigned readings to best prepare for exams.

Each exam will consist of a format emphasizing application of concepts learned and will include the following types of questions: (1) concepts (definitions/explanations and examples), (2) conceptual/descriptive short answers, and (3) situational applied problem-solving short answers.

To give everyone the opportunity to be fully prepared for the test, I have scheduled a full day before each exam to thoroughly go over the material and to allow for Q&A. You are not required to attend this session and you will receive "full credit" for participating on that day even if you do not come. We will, however, cover questions that are guaranteed to be on the exam and these questions will only be addressed in class and not posted on Carmen.

(2) Individual Project (100)

The individual project will consist of identifying a promotional campaign (current or past) analyzing it and connecting it to the concepts discussed in class and text. The promotion can be related to any product and can come from any media (print media, videos or audio). Students will have to submit the campaign (upload on Carmen) and a one page document explaining what concepts were used in designing the promotion (discussed in class and text). Further details about the individual project will be discussed in class.

(3) Final Project (Group) (300) – Promotional strategy: The Pitch format

Assignment: Using the criteria reviewed and discussed both in class and in the text, your group will create a promotional strategy for a product, brand, or social cause. Your proposal will have two components:

- (a) Presentation: You will present your promotional plan to the class. A comprehensive plan is generally 20-25 Power-point slides. Each presentation will be evaluated by other students as well as the instructor.
- (b) Written portion: Your deliverable will be no more than a ten page (single spaced) memo/analysis on 8.5 x 11 paper, with one-inch margins all around in 12 point, Times New Roman font. Questions to help you structure your proposals will be provided, and more details will be discussed in class. This portion of the project will be due in the Carmen Dropbox by Saturday, August 1 at midnight, after which time the Dropbox will close and a zero (0) will be awarded. You are welcome to turn in the assignment on Carmen at any point before this date.

(4) Class Contribution and Attendance (100)

The course tends to be more applied and so it becomes essential to apply the learned concepts on some problems. We will work on different exercises and try to solve real market problems in class. This makes class attendance essential. In addition, participation is an important part of the learning process and I strongly encourage you to be actively involved.

Grade Appeal Policy:

I will provide timely feedback and adopt a fair and equitable grading philosophy.

Grades on exams and assignments are intended to reflect the overall quality of performance of the student(s). If you think your grade on an exam or assignment does not reflect the quality of your performance, submit a clear written explanation of your reasoning within one week after the return of your assignment or test.

The written document need not be long, but must clearly identify the problem or issue of concern. Any grade appeals must be conducted **in writing via email**. I will carefully consider all such appeals. I reserve the right to re-grade all portions of an assignment or test. *There will be no grading appeals after the one-week deadline has passed*.

Students with Disabilities

Any student who feels s/he may need an accommodation based on the impact of a disability should contact me privately at the beginning of the semester to discuss your specific needs. In addition, please

contact Office of Disability Services at 614-292-3307 (150 Pomerene Hall) to coordinate reasonable accommodations for students with documented disabilities.

Class Schedule and Readings (Tentative)

Week	Date	Торіс	Readings due	
			before class	
1	05/11	Course introduction	Ch. 1	
	05/16	Introduction to Integrated Marketing		
		Communications (IMC)		
	05/18	Objectives of IMC Programs and	Ch.2, Ch.7	
		Budgeting		
2	05/23	Internet: Digital and Social Media	Ch.15	
	05/25	Sales Promotion, Public Relations	Ch.16, Ch.17	
3	05/30	Support Media	Ch.13	Individual Project due by
		Exam Review		Midnight (EST) on May
				28.
	06/01	Exam I		Exam I
4	06/06	Evaluating Promotions	Ch.18	
	06/08	Cultural Issues and Regulations	Ch.19, Ch.20	
5	06/13	Exam II		Exam II
	07/15	Presentations		Written Proposal Due by
				Midnight (EST) on
				Saturday, June 18.