

Pathways for Women's Excellence in Supply Chain Careers



Year 1, Newsletter 3, October 10, 2016

On September 9, the group traveled to Wendy's and Wendy's Quality Supply Chain Co-op in Dublin, OH. The group was led on a tour led by Molly Miller, Sr. Director - Human Resources & Communication Services QSCC, and Penny Westfall, Associate Manager - Human Resources QSCC, where they visited Wendy's test kitchen, worldwide customer service call center, the C-suite and fitness center. After hearing how founder Dave Thomas built Wendy's and about the cause near and dear to his heart - adoption, the group posed for some photos. One included a picture of Wendy's employees honoring their Founder by dressing up in Dave's signature white shirt and red tie. Following the tour, the group adjourned to a conference room to hear several QSCC employees discuss how QSCC handles all sourcing for Wendy's franchises in North America. QSCC was formed as a non-profit organization in 2010. It represents 94% of Wendy's 6,500 restaurants in North America and manages \$3 Billion in annual spend with approximately 80 employees. Over a delicious lunch of Wendy's Apple Pecan Chicken Salads, the group watched a video on the company's lettuce supply chain – which is able to deliver lettuce from farm to chilled storage within 6 hours and to a restaurant for service to the end-customer within 6 days. The group was also shown a video made by 2016 summer interns showing the activities in which they engaged in during their internships.

On September 16, Fisher College and Ohio State University sponsored a table for lunch at the National Association of Women Business Owners (NAWBO) annual conference held at the Columbus Convention Center. Five of the scholars attended the lunch to hear a panel consisting of Lt. Governor Kim Reynolds (Iowa), Jeanette Bradley, former Lt. Governor (Ohio) and Charletta Tavares, State Senator (Ohio). The discussion was moderated by Joy Lutes, NAWBO VP of External Affairs. The panelists discussed their paths to and careers in public service. Please see below for a picture of the group.

On October 3, representatives of three companies met with the group to discuss their companies and careers in sc. This group included Deanna Meagher (VP Strategic Sourcing, Chase), Heather Walker (Demand Planning Manager, Pizza & Snacks Division, Nestle USA) and Steve Reade (Director of Distribution at DSW). The group heard overviews of how these three firms manage their supply chains. Chase is a pure service firm that sources over \$10 billion annually in products and services, DSW is a retail firm with over 400 stores that purchases, distributes and sells over 70 million pairs of shoes per year and Nestle is a multinational food manufacturer with over 30 brands, including 6 billion dollar brands. The young women in the program have commented that the use of business vernacular and acronyms can be confusing at times, but that these events are helping them pick up the lingo as well as explore questions.

Upcoming events include visits to an Amazon Fulfillment Center and to Motorists Insurance. Thanks to all of the wonderful companies contribution to this program. If you/your company would like to join us for the spring semester – please contact us!

Upcoming Events

- Monday, October 24 – visit Amazon Fulfillment Center
- Monday, November 7, visit Motorists Insurance

Mi Kyong Newsom, PhD, Program Leader (Newsom.25@osu.edu)

Ken Boyer, PhD, Chair, Management Sciences Department (Boyer.9@osu.edu)

Pathways Scholars at Wendy's Quality Supply Chain Co-operative HQ on September 9, 2016



Pathways Scholars at the National Association of Women Business Owners Annual Conference, Columbus OH
September 16, 2016 – Teresa Meares, National Board Chair on Left, Lt Gov. Kim Reynolds (Iowa) in the Pink jacket and
Kathy Warnick, National Board Chair-Elect on Right



Pathways Scholars on October 3, 2016 – Fisher College of Business
Heather Walker, Nestle on Left, Deanna Meagher, Chase in Middle and Steve Reade, DSW on right/back

