



Pathways to Supply Chain

March 2026
Year 10, Newsletter 5

Thank you to our sponsors for another great year!

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Encova Insurance



On March 27, 2026, Pathways Scholars went to Encova Insurance for their final site visit.

At Encova Insurance, we're building a stronger future for our agents and policyholders. With decades of industry experience and comprehensive product offerings, we are pushing innovation forward for our customers.

As a comprehensive one-stop shop, Encova is a provider of peace of mind – for our agents, our policyholders and the communities we serve.

That peace of mind comes from the personal relationships we've built on trust and accountability. Whether we're customizing a policy, filing a claim or serving our communities, your local Encova neighbor will be with you at every step in life's journey.

Through innovation and collaboration, we are dedicated to promoting a high quality of life that extends beyond the world of insurance and our geographic footprint. We can better the shared future of our agents, policyholders and community members, as long as we move forward together.

We are a provider of peace of mind, an innovator, a community leader and a trusted partner. We are Encova.

Encova Insurance



(Above) Scholars being invited in to tour the Encova Insurance facility.

The Encova Team shared their roles and responsibilities as well as their tenure with the company. Brad shared the breadth of products Encova offers and how supply chain is interictal to their business and customers every day. He explained how associates “must be an expert in what they do” to provide the quality and level expected in their organization.

(Right) Managers Brad Higgins, Supply and Budget Team, Lisa Price, Supply, Sourcing and Budget Team, Judi Berry, Supply Sourcing Team



Encova Insurance



(Left) Pathways Scholars toured the facility and Brad Higgins shared insights and talked about the history of the company.

(Below) During lunch, Scholars asked several great questions of the Encova team!



Encova Insurance



Pathways Scholars toured the Board Room!

The Encova team talked about various types of insurance, their processes and risk management.

Thank you very much to the Encova Team!



Newsletter Recap

March 27 – Encova



What's coming up?

April 27 – Last Day of Classes

April 29 – May 5 – Final Exams

May 10 – Commencement

Go Bucks!



Let's get connected!

Want to be featured in the next newsletter?

- [Submit a quote here!](#)
- [Submit photos from Pathways events or with other scholars or mentors here!](#)
- Reach out to Suzie @ arnold.1512@osu.edu if you'd like to be featured

[Join our LinkedIn Group here!](#)





This program, offered by the Operations and Business Analytics Department, is a combination scholarship and experiential engagement program that will introduce undergraduates to supply chain careers earlier in their college experience and provide them with the opportunities to engage with industry executives in a mentoring capacity while discussing the challenges females face in the workplace, career choices, etc.

Dr. Kenneth K. Boyer, Fisher Designated Professor
Dr. Mi Kyong Newsom, Lean Six Sigma Academic Director, Clinical Assistant Professor
Prof. Bonnie Schroeder, Senior Lecturer
Prof. Terry Klinker, Senior Lecturer
Prof. Jessica Kohlschmidt, Senior Lecturer
Prof. David Veech, Senior Lecturer
Suzie Arnold, Program Manager

Learn more at:

<https://go.osu.edu/pathwaysscholarship>



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