

General Privacy Policy

Effective Date: December 1, 2018

IMPORTANT: If you are in European Union (EU) and European Economic Area (EEA), this General Privacy Policy does not apply to you, and you are directed to immediately terminate using the site. This site does not comply with GDPR, and therefore is not for use outside of the United States or Canada.

We have prepared this **General Privacy Policy** to explain how we collect, use, protect, and disclose information and data when you use the www.RockstarFinder.com website (the “**Site**”) and any mobile application, application programming interfaces, and other services offered by Search Firm Software LLC (collectively the “**Services**”). This Privacy Policy also explains your choices for managing your information preferences, including opting out of certain uses of your Personal Data (defined below). This Privacy Policy applies to all users of the Site and Services. The Site and Services are provided by Search Firm Software LLC, (“**SFS**” “**we**” “**our**” “**us**”).

BY USING THE SITE OR SERVICES, YOU ARE CONSENTING TO THIS PRIVACY POLICY.

PLEASE READ IT CAREFULLY.

1. Managing Your Preferences

You can review, correct, update, delete, or change most of your Personal Data used to establish your account by using your account settings or opt out of receiving certain e-mails and other communications from us by e-mailing us at support@RockstarFinder.com. You are able to opt out of receiving marketing e-mails from us, however, you cannot opt out of receiving all e-mails from us, such as e-mails about the status of your account with us. If you have questions or concerns regarding this Privacy Policy, please e-mail us at support@RockstarFinder.com.

2. Information We Collect

Personal Data/Information:

We collect information that personally identifies you, such as your name, address, phone number, cell phone number, e-mail address, payment information, company name and other personally identifiable information that you choose to provide us with or that you choose to include in your account (“**Personal Data**”). You may be asked to provide us with Personal Data when you register with the Site or use any of our Services, when you communicate with us, and at other times.

Usage Data and/or Site Activity:

We automatically collect the following information about your device and your use of our Site or Services through cookies and other technologies: 1) the functions you use; 2) the searches you perform using the Services; 3) your browser agent name and version; 3) the web pages you view; 4) the links you click on; 5) your IP address; 6) the length of time you visited our Site and/or used our Services; 7) and the referring URL of the webpage that brought you to our Site (“**Usage Data**”). We use this information to monitor and improve the Site and Services. We may combine Usage Data with Personal Data that you have provided to us.

Cookies and/or Anonymous Identifiers:

We use cookies and other anonymous identifiers for authentication purposes and to analyze the use of the Site and Services. Most web browsers accept cookies by default. You can reset your web browser to refuse all cookies or to notify you when a cookie is being sent. Most browsers will allow you to disable acceptance of new cookies, or disable existing cookies. However, certain features of the Site or Services may not work if you delete or disable cookies. We may combine information from cookies or other identifiers with Personal Data that you have provided to us. Please see our “Cookie Policy” for further information about the cookies we use.

Inputs and/or Uploads while Using Our Services:

As part of utilizing our Services you may input or upload information about prospective clients, candidates, job orders, or employees. You also may provide us with your credentials to third-party sites or services in order to synchronize certain emails (or other information) with our Services, and may provide us with other information (collectively “**Customer Data**”).

We treat Customer Data as confidential and do not use it for any purposes other than delivering the Services to the customer who provided the Customer Data. We do not share or disclose Customer Data with any parties other than the customer who provided it.

3. How We Use Information and When We May Share and Disclose Information Generally

We use the information, including Personal Data, alone or in combination with other information that we may collect about you, including information from third parties, for the following purposes:

- to provide you with the Site and Services, including to send you alerts about your account;
- to better understand how users access and use our Site and Services, both on an aggregated and individualized basis, to maintain, support, and improve our Site and Services, to respond to user preferences, and for research and analytical purposes,
- to keep you informed of other SFS products and/or services that we believe may be of interest to you;
- to allow other users to contact you through your account.
- to otherwise communicate with you about SFS or RockstarFinder.com.

We will not disclose Personal Data to third parties, including for their direct marketing purposes, without your consent, except as explained in this Privacy Policy. We may disclose to third parties, certain Usage Data regarding the Site and Services. However, in such cases, your Usage Data is aggregated with the Usage Data of others and does not identify you individually.

4. Third Party Service Providers

From time to time, we may utilize other services provided by other companies whom we believe to be trustworthy and who have confirmed that their privacy practices are consistent with ours (“Service Providers”). For example, we use a payment processor (Stripe) to process payments. We may contract with other Service Providers to provide certain services, such as hosting and maintenance, data storage and management, API’s, and marketing and promotions. We only provide our Service Providers with the information necessary for them to perform these services on our behalf. Each Service Provider must agree to use reasonable security procedures and practices, appropriate to the nature of the information involved, in order to protect your Personal Data from unauthorized access, use, or disclosure. Service Providers are prohibited from using Personal Data other than as specified by us.

5. Notice to California Residents/Your California Privacy Rights

We do not share your Personal Data with third parties for their direct marketing purposes.

6. Other Transfers

We may share Personal Data and Usage Data with businesses controlling, controlled by, or under common control with our Company. If our Company is merged, acquired, or sold, or in the event of a transfer of some or all of our assets, we may disclose or transfer Personal Data and Usage Data in connection with such transaction. You will have the opportunity to opt out of any such transfer if, in our discretion, it will result in the handling of your Personal Data in a way that differs materially from this Privacy Policy.

7. Compliance with Laws and Law Enforcement

We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We may disclose Personal Data and any other information about you to government or law enforcement officials or private parties if, in our discretion, we believe it is necessary or appropriate in order to respond to legal requests (including court orders and subpoenas), to protect the safety, property, or rights of our company or of any third party, to prevent or stop any illegal, unethical, or legally actionable activity, or to comply with the law.

8. Public Areas of the Site

Whenever you share information on any public area of the Site or Services, that information may be accessed by others. When you share information in any other communications with third parties, that information may be passed along or made public by others. This means that anyone with access to such information can potentially use it for any purpose, including sending unsolicited communications.

9. Security

We maintain physical, electronic, and procedural safeguards to protect the confidentiality and security of information transmitted to us. However, no data transmission over the Internet or other network can be guaranteed to be 100% secure. As a result, while we strive to protect information transmitted on or through the Site or Services, we cannot and do not guarantee the security of any information you transmit on or through the Site or Services, and you do so **at your own risk.**

10. Links

Our Site and Services may contain links to other websites or allow others to send you such links. A link to a third party's website does not mean that we endorse it or that we are affiliated with it. We do not exercise control over third-party websites. You access such third-party websites or content at your own risk. You should always read the privacy policy of a third-party website before providing any information to the website.

11. Age Privacy

The Site and Services are intended for users who are 18 years old or older. We do not knowingly collect Personal Data from anyone under the age of 18. If we become aware that we have inadvertently received Personal Data from someone under the age of 18, we will delete such information from our records. California users under the age of 18 may request the removal of their content or information publically posted on the Site or Services by e-mailing us at support@SearchFirmSoftware.com. Because most of the user content that appears on our Site or Services is stored and controlled by third party providers, complete removal of the content may not be possible.

12. Processing in the United States

Please be aware that your Personal Data and communications may be transferred to and maintained on servers or databases located outside your state, province, or country. If you are located outside of the United States, please be advised that we process and store all information in the United States. The laws in the United States may not be as protective of your privacy as those in your location. By using the Site or Services, you are agreeing to the collection, use, transfer, and disclosure of your Personal Data and communications will be governed by the applicable laws in the United States.

13. Privacy Policy Changes

We may change this Privacy Policy from time to time. If we decide to change this Privacy Policy, we will inform you by posting the revised Privacy Policy on the Site. Those changes will go into effect on the "Revised" date shown in the revised Privacy Policy. By continuing to use the Site or Services, you are consenting to the revised Privacy Policy.

PLEASE PRINT A COPY OF THIS PRIVACY POLICY FOR YOU RECORDS AND PLEASE CHECK THE SITE FREQUENTLY FOR ANY CHANGES.