

ORDER CUTOFF BY CARRIER SERVICE – ST. LOUIS, MO DISTRIBUTION CENTER

- Compliant orders must be received by DM Fulfillment in accordance with the freight service and order cutoff times below in order to qualify for same-day shipping.
 - Compliant orders pass a previously mapped shipping method prior to order submission to DM Fulfillment and are typically received via API integration or EDI interface.
 - Orders that require kitting or SKU assembly are subject to missing cutoff if workload is above reasonable daily amounts.
- Non-compliant orders received after 3:00 p.m. CST may be processed the following day and will not be included in same-day Service Level Agreements.
 - Non-compliant orders are manual or deferred orders requiring manual intervention by DM Fulfillment.
- Orders shipped via 3rd Party LTL carriers require 48 business hours to allow for LTL carrier scheduled pickup.

ST. LOUIS, MO Distribution Center	
Ground Service:	Order Cutoff Time:
UPS Ground	6:00 p.m. CST
FedEx Ground	6:00 p.m. CST
FedEx Home Delivery (Delivery typically by 8:00 p.m. Tuesday – Saturday only)	6:00 p.m. CST
Spee-Dee Delivery	4:00 p.m. CST
USPS – First Class & Priority Mail	11:00 a.m. CST
UPS Mail Innovations (Packages less than 16 oz. – final delivery by USPS)	9:30 a.m. CST
UPS SurePost (Residential service – final delivery by USPS)	6:00 p.m. CST
LTL (Palletized shipments greater than 95 lbs.)	12:00 p.m. CST
Next Day Service:	Order Cutoff Time:
UPS Next Day Air (Delivery typically by 10:30 a.m.)	6:00 p.m. CST
UPS Next Day Air Saver (Delivery typically by 3:00 p.m.)	6:00 p.m. CST
FedEx Priority Overnight (Delivery typically by 10:30 a.m.)	5:00 p.m. CST
FedEx Standard Overnight (Delivery typically by 3:00 p.m. [business] & 8:00 p.m. [residence])	5:00 p.m. CST
2-Day Service:	Order Cutoff Time:
UPS 2 nd Day Air (Delivery typically by end of day)	6:00 p.m. CST
FedEx 2 Day (Delivery typically by 4:30 p.m. [business] & 8:00 p.m. [residence])	5:00 p.m. CST
3-Day Service:	Order Cutoff Time:
UPS 3 Day Select (Delivery typically by end of day)	6:00 p.m. CST
FedEx Express Saver (Delivery typically by 3:00 p.m. [business] & 8:00 p.m. [residence])	5:30 p.m. CST
International Service:	Order Cutoff Time:
UPS Standard (Canada & Mexico)	5:00 p.m. CST
DHL Express (2-3 day service to more than 220 countries)	4:00 p.m. CST
Customer Pickup:	Service Cutoff Time:
Customer pickup available Monday through Friday at designated door	5:00 p.m. CST