

**ORDER CUTOFF BY CARRIER SERVICE – FRESNO, CA DISTRIBUTION CENTER**

- Compliant orders must be received by DM Fulfillment in accordance with the freight service and order cutoff times below in order to qualify for same-day shipping.
  - *Compliant orders pass a previously mapped shipping method prior to order submission to DM Fulfillment and are typically received via API integration or EDI interface.*
  - *Orders that require kitting or SKU assembly are subject to missing cutoff if workload is above reasonable daily amounts.*
- Non-compliant orders received after 3:00 p.m. CST may be processed the following day and will not be included in same-day Service Level Agreements.
  - *Non-compliant orders are manual or deferred orders requiring manual intervention by DM Fulfillment.*
- Orders shipped via 3rd Party LTL carriers require 48 business hours to allow for LTL carrier scheduled pickup.

<b>FRESNO, CA Distribution Center</b>	
<b>Ground Service:</b>	<b>Order Cutoff Time:</b>
UPS Ground	8:00 p.m. CST
FedEx Ground	7:30 p.m. CST
FedEx Home Delivery ( <i>Delivery typically by 8:00 p.m. Tuesday – Saturday only</i> )	7:30 p.m. CST
OnTrac ( <i>1-day service within California and to Las Vegas metro area</i> )	8:00 p.m. CST
OnTrac ( <i>1-day service to Tucson &amp; Phoenix metro area</i> )	5:45 p.m. CST
OnTrac ( <i>1-day service to select cities in Idaho, Utah, Oregon, Washington</i> )	2:30 p.m. CST
USPS – First Class & Priority Mail	12:00 p.m. CST
UPS Mail Innovations ( <i>Packages less than 16 oz. – final delivery by USPS</i> )	3:00 p.m. CST
UPS SurePost ( <i>Residential service – final delivery by USPS</i> )	8:00 p.m. CST
LTL ( <i>Palletized shipments greater than 95 lbs.</i> )	2:00 p.m. CST
<b>Next Day Service:</b>	<b>Order Cutoff Time:</b>
UPS Next Day Air ( <i>Delivery typically by 10:30 a.m.</i> )	5:30 p.m. CST
UPS Next Day Air Saver ( <i>Delivery typically by 3:00 p.m.</i> )	5:30 p.m. CST
FedEx Priority Overnight ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 p.m. CST
FedEx Standard Overnight ( <i>Delivery typically by 3:00 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	5:00 p.m. CST
<b>2-Day Service:</b>	<b>Order Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air ( <i>Delivery typically by end of day</i> )	5:30 p.m. CST
FedEx 2 Day ( <i>Delivery typically by 4:30 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	5:00 p.m. CST
<b>3 Day Service:</b>	<b>Order Cutoff Time:</b>
UPS 3 Day Select ( <i>Delivery typically by end of day</i> )	5:30 p.m. CST
FedEx Express Saver ( <i>Delivery typically by 3:00 p.m. [business] &amp; 8:00 p.m. [residence]</i> )	5:00 p.m. CST
<b>International Service:</b>	<b>Order Cutoff Time:</b>
UPS Standard ( <i>Canada &amp; Mexico</i> )	6:00 p.m. CST
DHL Express ( <i>2-3 day service to more than 220 countries</i> )	5:00 p.m. CST
<b>Customer Pickup:</b>	<b>Service Cutoff Time:</b>
Customer pickup available Monday through Friday at designated door	7:30 p.m. CST