DETROIT LAND BANK AUTHORITY

BOARD OF DIRECTORS MEETING GUARDIAN BUILDING

500 Griswold St, Suite 1200 • Detroit, Michigan (Belle Isle Conference Room)

Tuesday, February 28, 2017 1:00 PM

MINUTES

Present:

Erica Ward Gerson

Richard Hosey

Patricia Pernell-Shelton

Rasul Raheem

Absent:

Larry Lipa

Others Present:

Detroit Land Bank Authority (DLBA) staff; General Public

CALL TO ORDER

Chairperson Ward Gerson called the February 28, 2017 meeting to order at 1:09 p.m.

ROLL CALL

Member Lipa's absence was excused. 4 out of 5 members were present and a quorum was met.

ADOPTION OF THE AGENDA

Chairperson Ward Gerson called for the adoption of the agenda. **Motion by Member Hosey to adopt** the agenda. **Supported by Member Pernell-Shelton. MOTION APPROVED.**

REVIEW AND APPROVAL OF MINUTES

Chairperson Ward Gerson called for the approval of the minutes. Motion by Member Hosey for Approval of the January 17th and January 24th Board of Directors meeting minutes. Supported by Member Pernell-Shelton. MOTION APPROVED.

PUBLIC COMMENT

Chairperson Ward Gerson opened the floor to public comment. Joanne Warwick, Detroit resident, raised concerns about properties in DLBA Inventory that are not being maintained and asked whether neighborhood groups could be involved as part of DLBA's approach to property maintenance. Ms. Warwick commented she was pleased with the approval of Michigan Urban Farming Initiative (MUFI) as a Community Partner (CP) and inquired about Vanguard CDC as a CP. Andy Chae, owner of Fish Head Farms, inquired about a CP proposal he previously submitted. Reginald Scott, Disposition Director, will assist Mr. Chai. Mr. Daniel Murray from Detroit Eviction Defense inquired about demolition of homes that could possibly be saved and how to engage the community. Mr. Scott will meet Mr. Murray to discuss his concerns.

EXECUTIVE DIRECTOR'S REPORT

The Executive Team provided their own department updates in Carrie Lewand-Monroe's absence.

Public Affairs

Craig Fahle, Public Affairs Director, reported that the DLBA advertising campaign continues with very favorable results and provided details for the month of February 2017: web sessions: 81,996 – 39% increase over the same period in 2016 (58,875); average visit duration: 10:13 – up 41% from same period in 2016; DLBA users: 32,886 – 13% increase over same period in 2016 (29,140); page views: 765,330 – 86% increase over same period in 2016 (411,407). Mr. Fahle also reported that DLBA currently has 18,195 registered users, including that DLBA averages 150 new users per week, an increase from averaging 50 new users per week last year. Social media users also increased in February, with 7371 followers on Facebook, 1729 on Twitter.

Mr. Fahle reported that Client Services' hold and call times have increased slightly in the month of February, averaging at 1:28 and 3:30, respectively. The increase is a result of training two new team members and implementing a new phone system. Public Affairs also developed a Client Issue Resolution System to track DLBA's responsiveness to customer issues. Every complaint filed at the DLBA will receive a unique complaint number and will be assigned to an appropriate staff member. Managers will receive weekly reports on outstanding complaints not yet resolved. The team is in the process of training managers on the process and receiving feedback to ensure the system works.

The DLBA continues to have regular bi-monthly meetings with representatives from City Council member's offices to inform them of DLBA programs, upcoming events, and to help with constituent issues. The Community Relations team is ramping up their community and block club meeting schedule as the spring approaches, in addition to the work already in progress to partner with Detroit City Council members as they host their annual district meetings. Mr. Fahle reported a plan is being devised to also host DLBA-specific meetings per district, to begin after the side lot fairs conclude in April. Finally, Mr. Fahle reported that there will be a launch party on March 24, 2017 for *This Old House* and will send details to Board Members.

Demolition

Rebecca Camargo, Demolition Director, reported that under HHF4, DLBA has executed 10 contracts with 308 properties and have 12 additional contracts pending with 413 properties. Mrs. Camargo also reported HHF2 spend-down is at \$3,257,805; HHF3 spenddown is at \$14,307,924; HHF5 will open next week and is \$88,153,425. Mrs. Camargo also reported that all HHF3 properties are under contract or complete.

Inventory

Darnell Adams, Inventory Director, reported a recent deployment of additional Own It Now listings on the website, bringing the total to 1300, 78% of which were requested by citizens. Mr. Adams stated that in addition to increasing the Own It Now listings, the Inventory Department has also been coordinating with the District Managers regarding sales listings and preparing for the March Board of Reviews.

Disposition

Reginald Scott, Disposition Director, reported that the Side Lot team surpassed 6,000 sales the past month. Additionally, Mr. Scott confirmed the Side Lot Fairs are scheduled, with Districts 1,2,6, and 7 being held on March 25th at Voyageur Academy and Districts 3, 4 and 5 being held on April 8th at Heilman Activities Center. Mr. Scott provided an update on the progress of the Your Neighborhood Your Lot program. Mr. Scott reported the following metrics: OIN sales have increased significantly, 67 in January; OIN sales for February to date is 64; Auction sales for the week were 13; 6095 Side Lots sold.

Legal

Michael Brady, General Counsel, reported that Dave Szymanski, Legal Programs Director, joined the Legal Department.

STANDING COMMITTEE REPORTS

Finance and Audit.

Member Hosey provided an update, reporting that the Committee reviewed the budget and worked with Experis to discuss, fine tune and document processes, especially as it related to involving the Finance Department in all business processes.

Project Review.

Member Pernell-Shelton noted the Project Review Committee did not meet this month.

Community Engagement.

Member Pernell-Shelton provided an update, reporting that the Committee reviewed upcoming projects and met with members of the public to discuss the projects. Mrs. Pernell-Shelton commented that she was happy to have input from the public and the Committee has decided to extend the public comment portion in the next Community Engagement Committee meeting.

TREASURER'S REPORT

Irene Tucker, Chief Financial Officer, introduced Yolonda Gaines, Procurement Manager, to the team. Mrs. Tucker reviewed the metrics report, abbreviated budget and discussion ensued. Member Raheem requested the total outside legal spend. Mrs. Tucker will provide information to Mr. Raheem. Member Raheem also inquired about the percentage of demolition vendors that were African American. Mrs. Camargo will provide information to Mr. Raheem.

OLD BUSINESS

Chairperson Ward Gerson opened the floor for any Old Business, noting there was none.

NEW BUSINESS

Resolutions.

02-01-2017 Resolution Authorizing the Executive Director to sign an agreement on behalf of the Detroit Land Bank Authority with the Michigan Homeowner Nonprofit Housing Corporation for Demolition funding under the Help For The Hardest Hit Blight Program. **Motion by Member Raheem to approve resolution. Supported by Member Pernell-Shelton. MOTION APPROVED.**

02-02-2017 Resolution Adopting the Your Neighborhood Your Lot Program Guidelines. Charity Dean provided background on the program and discussion ensued. **Motion by Member Hosey to approve resolution. Supported by Member Raheem. MOTION APPROVED.**

02-03-2017 Resolution to approve FY 2018 Operating Budget. **Motion by Member Hosey to approve resolution. Supported by Member Raheem. MOTION APPROVED.**

02-04-2017 Resolution authorizing the Executive Director to enter into a services agreement on behalf of the Detroit Land Bank Authority with the fraud and compliance hotline services vendor selected through the Request for Proposal process. Jake Donnelly and Lauren Szczesney-Pumarada of Navex Global and Andy Bronstein of Lighthouse Services, Inc. were invited to join the meeting via conference call. Members asked specific questions regarding the proposals submitted and discussion ensued. Navex Global did not have clarity on the scope of services and will resubmit their bid to the Board. Chairperson Ward Gerson tabled the resolution to allow members time to further review proposals and check references for both vendors. Mrs. Gaines will organize list of references and distribute to members of the Board and Executive Team.

Motion by Member Hosey to enter into Closed Session. Supported by Member Raheem. MOTION APPROVED. Member Raheem called roll for each Board Member to go into Closed Session. Unanimously approved. Chairperson Ward Gerson dismissed for Closed Session at 2:41 p.m.

CLOSED SESSION

In accordance with the State of Michigan's Open Meetings Act, Section 8, Closed Sessions are permitted. The conditions of such a Closed Session includes the following: 1) The Session must be for a "limited purpose," 2) the Session must be conducted during the course of an open meeting and 3) per Section 9(1) of the OMA, the minutes of the open meeting must include the purpose for which a closed session is held.

It is noted that the purpose of the Closed Session was called for a permitted purpose as described within OMA, Section 8(e): "to consult with its attorney regarding trial or settlement strategy in connection with specific pending litigation," as well as a permitted purpose as described within OMA, Section 8(h): "to consider material exempt from discussion or disclosure by state or federal statute," specifically, Section 13(1)(g) of Michigan's Freedom of Information Act, which protects the attorney-client privilege.

Chairperson Ward Gerson adjourned Closed Session and re-opened the public meeting at 3:37 p.m.

ADJOURNMENT

There being no further business, Chairperson Ward Gerson adjourned the meeting at 3:45 p.m.