### THE CLIENT>



Clineva, a Lake Forest, California based urgent care clinic with locations in Lake Forest and Laguna Niguel, provides quick and compassionate care to patients of all ages. One of their advantages is a waiting room and patient interaction service called Clineva Camp that helps patients to register and locate their records quickly and securely. For Clineva, given the nature of the sensitive data that they handle, security and compliance is of paramount importance. Not only do they value data security internally as one of their core values, but they also recognize the utmost importance that their patients and partners place on compliance and security.

# **Case Study**

Compliance Automation Suite



### THE PROBLEM>

Prior to working with Dash Solutions, Clineva deployed their Clineva Camp application in the secure AWS cloud. While Clineva understood the AWS Shared Responsibility Model, they still needed to juggle many policy and technical controls in order to deliver a consistent, HIPAA compliant application. Initially, they struggled to prioritize and develop a plan to handle these required controls. There were many interdependent factors, and no clear starting point to address the compliance and security requirements. While Clineva had a depth of experience in handling traditional care in a compliant manner, the added layer of complexity that came with their new technology created a unique challenge: delivering technology empowered urgent care.

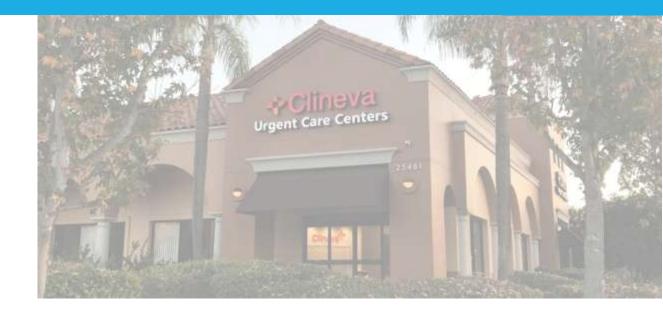
"Without a clear plan of action and defined security policies for our cutting-edge technology, it was difficult to know where to start when it comes to HIPAA and security" – *Roger Killer, Owner/Operator* 



## **BUILDING A SCALABLE HIPAA SECURITY PLAN IN AWS>**

Ultimately, Clineva chose to work with Dash for a number of reasons. They had a strong desire to reduce the time that they spent on repetitive manual security and compliance checks, as well as a desire to consolidate their environment into Amazon Web Services (AWS) and utilize services such as Amazon S3 and Amazon EC2. In order to do so, they needed a solution which handled both the technical and administrative controls of HIPAA as well as a partner with experience assisting healthcare apps to deploy into AWS. Without a solution which tied together the technical and administrative aspects of HIPAA, Clineva would need to turn to expensive outside help, or spend countless hours researching cloud specific safeguards and appropriate implementation. By leveraging the expertise of Dash Solutions, the Clineva Camp application was built in a scalable, compliant, and secure manner.

"Dash provided exceptional service and HIPAA expertise while working together to define our HIPAA policies and procedures. Because their solution is customized for our needs and tailored to AWS, we achieved a much greater level of confidence in building and scaling our AWS HIPAA compliant applications."



## **RESULTS>**

Installing and working with Dash empowered Clineva to utilize AWS and its best in class capabilities; Clineva saved hundreds of hours each year in the process.

Clineva is one of many clients utilizing the Dash Compliance Automation Suite to achieve proficiency in HIPAA compliance. Dash enables healthcare companies and organizations to generate custom compliance policies and administrative controls. By saving organizations hundreds of hours of time on administrative processes, simplifying security and compliance assessments, Dash Compliance Automation Suite enables innovators to get to market faster. With Dash's automated compliance monitoring, your team can easily manage HIPAA compliance over time. Dash automatically scans your cloud environment for critical HIPAA concerns, and provides alerts for cloud compliance issues and possible policy violations based on your organization's connected policies. Dash makes it easy for your team to leverage the power of the public cloud to build innovative healthcare solutions.

#### **KEY TAKEAWAYS**

# 4-6 Weeks

# 100+

#### POLICY TIME SAVED

Dash saves organizations 100's of hours on administrative policies.

#### AWS SERVICES AVAILABLE

Dash enables organizations to utilize powerful cloud services and scale quickly.

## 1

#### VIEW FOR COMPLIANCE

Dash empowers organizations to configure/maintain HIPAA compliance in one platform.

#### SEE HOW DASH CAN HELP MANAGE COMPLIANCE:

hello@dashsdk.com 267-567-3552 www.dashsdk.com

Advanced Technology Partner

partner

