

CHAZ HALL

Cincinnati, OH | (513) 520-7132 | Hallcmt1422@gmail.com | ChazHall.com

Experience

ENTERPRISE SERVICES ENGINEER | TANIUM | NOVEMBER 2020 – CURRENT

Delivered tailored services and solutions resulting in maximum product value and rapid ROI
Spearheaded migration efforts to bring on premises product deployments into the cloud for multiple Fortune 100 companies and more than half a million endpoints, slashing the time and resources required substantially
Lead highly technical interview panels assessing candidate skillsets, upholding our standard of first class talent
Deployed platform into new logo customer environments expeditiously, delivering high value use cases across various domains including patch management, threat response, and machine policy, in under 30 days
Collaborated cross functionally both internally and externally with efficiency, facilitating smooth information exchange and highest levels of customer success delivery

INFORMATION SECURITY ANALYST | NETCRACKER TECHNOLOGY | FEBRUARY 2019 – JUNE 2020

Eliminated potential threats by efficiently responding to and managing security related incidents
Proactively improved RSA Netwitness SIEM rules and reporting ultimately enhancing our incident response capabilities
Developed and owned procedures for migrating application privilege control into existing corporate access management process
Increased overall system security posture by performing vulnerability assessments, reporting on findings and pushing for remediation
Performed regular segmentation testing ensuring the multiple tiers of the infrastructure are separated according to defined standards
Principle party responsible for all phases of implementation including the ongoing administration of select new security tools within the environment
Successfully created and maintained each phase of the baseline compliance reporting for all networking devices within the environment
Launched development and deployment of Wazuh File Integrity Monitoring system integrated with Elastic Stack for security reporting and visualizations

SYSTEM/NETWORK ADMINISTRATOR | PROSPERA SOLUTIONS GROUP | SEPTEMBER 2016 – FEBRUARY 2019

Provided exceptional Tier II support per request for small medium business clients housing more than 1500 end users. Investigated and troubleshot issues as necessary
Enhanced client productivity by providing system availability above 99% by monitoring and verifying the integrity of client systems and networks
Maintained up to date and accurate information for all client infrastructures by performing frequent technical audits
Maximized client network security by running quarterly penetration tests and vulnerability assessments generating and reviewing reports with them, and addressing any outstanding issues
Configured and maintained proprietary networking hardware according to the needs of the client environment
Led research and development exercises related to cloud managed networking technologies and implemented them into customer environments where applicable

Education

MASTER OF SCIENCE | SEPTEMBER 2019 | WESTERN GOVERNORS UNIVERSITY

Field of Study: Cyber Security and Information Assurance

BACHELOR OF SCIENCE | DECEMBER 2016 | NORTHERN KETUCKY UNIVERSITY

Field of Study: Computer Information Technology, Networks and Security

Minor: Computer Forensics

Certifications

Tanium Cloud Deployment | Tanium Certified Operator | Certified Ethical Hacker | Computer Hacking Forensic Investigator | Cisco CCENT | N+

Skills & Abilities

- Information Security
- Threat and Incident Response
- Vulnerability Management
- SIEM
- Patch Management
- Project and Account Management
- Customer Success
- IAM
- Policy/Compliance Management
- Cloud (AWS)