

## Frequently Asked Questions

**Q:** Why am I being asked to upgrade my tokens?

**A:** The upgraded BCAP Tokens will ensure that BCAP Token holders comply with applicable securities regulations and the selling restrictions set forth in the initial offering memorandum in an automated manner. The upgrade is required in order to enable on-chain compliance and avoid the potential risk of infringing on applicable laws and regulations. In addition, this upgrade will enable compliant trading of the tokens on certain secondary markets equipped to facilitate trade in private securities.

**Q:** I don't want to upgrade my tokens. Is that OK?

**A:** The token upgrade is necessary in order to ensure that all holders comply with applicable laws and regulations and allow such holders full liquidity. Upgrading the tokens is not difficult and is required to ensure compliance with applicable laws and the selling restrictions accompanying the tokens.

**Q:** What is the process for the token upgrade?

**A:** The details of the process may vary for different holders. You will be able to see the details of your process in your Dashboard. In general, we will ask that you provide any missing identifying information, clear any required checks such as accredited or qualified investor status and/or KYC/AML and then issue your upgraded BCAP Tokens on the token upgrade date.

**Q:** What happens if I don't complete the upgrade process?

**A:** Once the upgraded BCAP Tokens are issued after the time allotted for the initial upgrade period (approximately four weeks), the original BCAP Tokens will permanently frozen. This means that any original BCAP Tokens you hold will become void of value. It is therefore necessary that you complete the upgrade process and receive your upgraded BCAP Tokens.

**Q:** So will I get my tokens immediately?

**A:** In order to facilitate a seamless transition to the upgraded BCAP Tokens and ensure that holders comply with applicable laws and regulations, we have structured the process as follows:

- Date 1: Freeze: All original tokens will be frozen
- Date 2: First Upgrade Date: Upgraded tokens issued to all holders who have completed the upgrade steps at such date
- Date 3: Second Upgrade Date: Upgraded tokens issued to all holders who have completed the upgrade steps at such date

Upgraded tokens will be distributed on the Upgrade Dates above.

**Q:** Why are you freezing my tokens?

**A:** Freezing the original BCAP Tokens is a required step in order to remove them from circulation and distribute the upgraded BCAP Tokens. Note however that the freeze will only come into effect approximately four weeks after the upgrade process is initiated.

**Q:** What happens if I'm late and I miss the Upgrade Dates?

**A:** Don't be concerned. Our upgrade process is open-ended and as long as you can show ownership of the original BCAP Tokens you hold, you will be allowed to perform the upgrade.

**Q:** What is a Qualified Investor or an Accredited Investor?

**A:** An accredited or qualified investor is person with a special status under certain financial regulation laws. The definition of an accredited investor (if any), and the consequences of being classified as such, vary from country to country. Generally, accredited investors include high-net-worth individuals, banks, financial institutions and other large corporations, who have access to complex and higher-risk investments such as venture capital, hedge funds and angel investments.

**Q:** Why am I being asked to self-certify as a Qualified Investor again?

**A:** The original BCAP Token issuance was open only to Qualified Investors in certain territories. We ask that you self-certify as a Qualified Investor in order to ensure compliance with the offering memorandum that accompanied the initial offering of BCAP Tokens.

**Q:** I'm having trouble clearing the accredited investor validation process with InvestReady. What do I do?

**A:** If you are a US person and you bought your BCAP Tokens in the original token issuance, we should already have your accreditation data on file. If this is the case, please reach out to us. If you are a US person holding tokens that were not purchased in the original token issuance, clearing the InvestReady accreditation process is a prerequisite to receiving your upgraded BCAP Tokens. Please work with InvestReady to troubleshoot any issues you may encounter. If you have exhausted all attempts to resolve with InvestReady, and believe you are being rejected in error, please feel free to reach out to us.

**Q:** I'm having trouble clearing the KYC/AML process with Onfido. What do I do?

**A:** If we already have your KYC/AML data on file, you should not be asked to clear it again. If this is the case, please reach out to us. If you have not yet cleared KYC/AML, completing the Onfido process is a prerequisite to receiving your upgraded BCAP Tokens. Please work with Onfido to troubleshoot any issues you may encounter. If you have exhausted all attempts to resolve with Onfido and believe you are being rejected in error, please feel free to reach out to us.

**Q:** What is a Token Hold?

**A:** Some BCAP Token holders have not withdrawn their original BCAP Tokens from the wallet into which they were issued on the TokenHub platform. These tokens are said to be held in the Token Hold, or treasury. If you are one of those token holders, you will have the option to keep the upgraded BCAP Tokens in the Token Hold or to register an Ethereum wallet and withdraw them.

**Q:** Do I have to register a wallet?

**A:** We recommend that all token holders register a wallet, and for some token holders, we require it. If you hold any original BCAP Tokens in personally held wallets, you must register the wallet(s) that hold such tokens in order to receive your upgraded BCAP Tokens. However, if you never withdrew your original BCAP Tokens from the into which they were issued on the TokenHub platform, you can choose to leave your upgraded BCAP Tokens in the Token Hold or to withdraw them to a wallet, once you register one. Registering a wallet is required for any token holder interested in trading their tokens on a secondary market.

**Q:** Why am I being asked to send you a deposit of ETH in order to complete wallet registration?

**A:** In order to comply with AML (Anti-Money Laundering) regulations, we must be able to show beneficial ownership of the wallets. Making a small ETH deposit to the provided wallet address ensures compliance with these regulations.

**Q:** Why did my original BCAP Tokens balance disappear from my Dashboard?

**A:** Once the upgraded BCAP Tokens are distributed, any balances of the original BCAP Tokens will disappear from your Dashboard, as those tokens will have been frozen and are void of value. You will now see an equal balance of upgraded tokens instead.

**Q:** What is the Holder Whitelist?

**A:** In order to provide BCAP Token holders with liquidity and to ensure compliance with securities laws, the upgraded BCAP Token is intended to ensure that only permissible trades are executed. The Holder Whitelist is an important part of the compliance mechanism, as it enables trades between any upgraded BCAP Token holders that have cleared the applicable legal requirements (if any).

**Q:** When will I be able to sell my upgraded tokens on an exchange?

**A:** A few compliant security token exchanges have announced their intentions to go live in the coming weeks. We are working to ensure that the upgraded BCAP Tokens are listed on those exchanges once that happens.

**Q:** I wasn't an purchaser in the original BCAP issuance. I bought my tokens on the secondary market (EtherDelta or Liquid exchanges). AM I in trouble?

**A:** The upgrade process is meant to bring all token holders into compliance with applicable laws, whether they purchased tokens in the original issuance or by other means.