

Privacy Policy

Effective Date: 04/12/2025

Contact: join.menstora@gmail.com

1. Introduction

Menstora (“we,” “us,” “our”) respects your privacy. This Privacy Policy explains what data we collect, how we use it, how it is stored, and your rights.

By using Menstora, you agree to the practices described in this Policy.

We collect only the information necessary to:

- provide access to the course and tools
- process payments
- maintain platform functionality
- improve our services
- comply with legal obligations

You may request access, correction, or deletion of your data at any time.

2. Data We Collect

When you use Menstora, we may collect:

Account Information

- Email address
- Payment details (processed securely through Whop/Stripe)

Usage & Activity Data

- Course progress
- Log-in times
- Feature usage
- Possible downloads & interactions with the platform

Location Data

- Country-level location (not precise address)

Note:

At this time, Menstora does **not** provide community posting or chat features. No user-to-user communication data is collected.

3. How We Use Your Data

We use your information to:

- Provide access to Menstora's course, tools, and downloadable materials
- Process payments and verify purchases
- Improve the course, update lessons, and develop new features
- Communicate with you regarding updates, support, or policy changes
- Enhance the functionality and performance of the platform
- Maintain legal, tax, and security compliance

We **do not** sell or rent your personal data.

We may use anonymised, non-identifiable data for research, improvement, and product development.

4. Third-Party Services (Whop)

Menstora is hosted and sold through **Whop**, a third-party platform.

Whop may collect and process your data for:

- Payment processing
- Account authentication
- Fraud prevention
- Platform performance
- Compliance with legal obligations

When using Menstora, you are also subject to **Whop's Terms of Service and Privacy Policy**.

Menstora is **not responsible** for how Whop handles data outside of our direct service area.

5. Retention & Deletion

- We retain your data **while you maintain an active Menstora account**.
- If you request account deletion or cancel your access, we will delete or anonymise your data within a reasonable timeframe.
- You may request deletion at any time by emailing join.menstora@gmail.com.

Refunds or account closure also trigger removal of access rights to all Menstora content.

6. Sensitive Information

- If we request to use personal stories or conversations for course improvement, marketing, or content creation, we will ask for **explicit permission** first.
 - We will never disclose identifying information without consent.
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7. International Data Transfers

Because Menstora operates through Whop (which uses globally distributed servers), your data may be stored or processed outside Australia, including the **United States** or the **European Union**.

We take reasonable steps to ensure your information is protected consistent with:

- Australian Privacy Act (1988)
 - GDPR for European users
 - International data protection standards
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8. Security Measures

We implement reasonable technical and organisational measures to protect your data. However, no system is completely secure and we cannot guarantee absolute protection against breaches or unauthorised access.

9. Your Rights

Depending on your location, you may have rights to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data
- Withdraw consent (where applicable)
- Object to certain types of processing
- Request data portability (EU/UK)
- File a complaint with your local data authority (EU/UK)

We will comply with reasonable requests in accordance with relevant privacy laws.

10. Contact

For privacy enquiries, data requests, or account deletion email: [**join.menstora@gmail.com**](mailto:join.menstora@gmail.com)