

Return Policy

Effective Date: 04/12/2025

Contact: join.menstora@gmail.com

1. Overview

Menstora offers a **30-day money-back guarantee** on all purchases.

This policy applies to the Menstora course and any other digital products sold directly by Menstora on Whop.

If you request a refund within 30 days of your purchase, we will refund your payment and remove all access to Menstora immediately.

Refunds will **not** be issued after the 30-day window.

2. Eligibility for Refunds

A refund will be granted if:

- The request is made **within 30 days from the date of purchase**
- The user has **not violated the Menstora Terms of Service**
- The user purchased Menstora through our **official Whop page**
- The user has not engaged in any activity that harms Menstora, its users, or its business

Menstora does **not** deny refunds based on usage. You may access the materials during the 30-day period without affecting your eligibility.

3. Conditions That Void Refund Eligibility

Refunds will **not** be issued if the user has:

- Shared Menstora content with others

- Leaked, distributed, uploaded, or reposted any course materials
- Broken the Menstora Terms of Service
- Engaged in piracy or redistribution
- Purchased Menstora from an **illegal or piracy website**
- Filed a chargeback with their bank or payment provider

Any chargeback will result in immediate and permanent account termination.

4. How to Request a Refund

You may request a refund through:

- **Whop** (recommended)

Or

- Emailing us at join.menstora@gmail.com

When requesting a refund, please include:

- The **email** used for your Whop account
- Your **Whop username**
- **(Optional)** An answer to the following questions:

“Why did you request a refund today? And what would you change about Menstora?”

This question is **optional** and is used only to improve the program.

5. Refund Processing Time

Refunds may take **7–14 business days** to appear in your account, depending on your bank or payment provider.

6. Access Removal After Refund

If your refund is approved:

- Your Menstora account will be **immediately deactivated**
- You will lose all access to the course, PDFs, downloadable tools, and any additional features
- Your licence to use Menstora materials is **terminated**

Users who have received a refund may not continue using or distributing any Menstora content.

7. Non-Refundable Situations

Refunds will **not** be granted for:

- Requests made **after 30 days**
- Change of mind outside the refund period
- Not liking or agreeing with the content outside the refund period
- Loss of interest outside the refund period

Menstora does not accept responsibility for technical problems, outages, or interruptions caused by third-party services (including Whop).

8. Third-Party & Platform Disclaimer

Menstora is delivered through **Whop**, a third-party platform.

Menstora is **not responsible** for:

- Whop outages or technical issues
- Whop account problems

- Payment processor delays
- Third-party errors or downtime
- Other users or other communities on Whop
- Scams, spam, or messages from individuals outside the official Menstora area

Refunds will not be issued for issues caused by third-party platforms.

9. Contact

For refund enquiries email: [**join.menstora@gmail.com**](mailto:join.menstora@gmail.com)