

Privacy Policy

Effective Date: 19 November 2025

Product: Master the Meet & Greet

1. Introduction

This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you purchase and use "Master the Meet & Greet" (the "Product"). We are committed to protecting your privacy and handling your data responsibly.

2. Information We Collect

2.1 Information You Provide

When you purchase or register for the Product, we may collect:

- Name
- Email address
- Billing information (processed securely through our payment processor)
- Any information you provide when contacting customer support

2.2 Automatically Collected Information

We may automatically collect:

- Device information (type of device, operating system)
- IP address
- Usage data (how you interact with the Product)
- Browser type and version

3. How We Use Your Information

We use your information to:

- Process your purchase and deliver the Product to you
- Send you the Product materials and access credentials
- Provide customer support and respond to your inquiries
- Send important updates about the Product or changes to our policies
- Improve the Product and user experience
- Prevent fraud and unauthorized access
- Comply with legal obligations

4. How We Share Your Information

We do not sell, rent, or trade your personal information to third parties. We may share your information only in the following circumstances:

4.1 Service Providers

We may share information with trusted third-party service providers who help us operate our business, including:

- **Payment processors (e.g., PayPal, Stripe)**
- **Email service providers**
- **Hosting and cloud storage services**
- **Customer support platforms**

These providers are contractually obligated to protect your information and use it only for the services they provide to us.

4.2 Legal Requirements

We may disclose your information if required by law or in response to valid legal requests, such as court orders or subpoenas.

4.3 Business Transfers

If our business is sold or merged with another company, your information may be transferred as part of that transaction.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** Request a copy of the personal information we hold about you
- **Correction:** Request correction of inaccurate or incomplete information
- **Deletion:** Request deletion of your personal information
- **Objection:** Object to our processing of your personal information
- **Portability:** Request transfer of your information to another service

To exercise these rights, please contact us at masterthemeetgreet@gmail.com

7. Email Communications

When you purchase the Product, you will receive:

- **Order confirmation and product delivery emails**
- **Important updates about the Product**

You may opt out of promotional emails at any time by clicking the "unsubscribe" link in our emails. However, we may still send you transactional emails related to your purchase.

8. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to enhance your experience. You can control cookie settings through your browser preferences. Note that disabling cookies may affect your ability to use certain features.

9. Third-Party Links

The Product or our communications may contain links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage you to review their privacy policies.

10. Children's Privacy

The Product is not intended for children under the age of 13 (or 16 in some jurisdictions). We do not knowingly collect personal information from children. If you believe we have collected information from a child, please contact us immediately.

11. International Data Transfers

If you are located outside of Mexico, please be aware that your information may be transferred to and processed in Mexico, where our servers are located and our business operates.

12. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law. After purchase, we typically retain customer information for 10 years for business and legal purposes.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website or sending you an email. Your continued use of the Product after changes are posted constitutes acceptance of the updated policy.

14. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your personal information, please contact us at:

Email: masterthemeetgreet@gmail.com

Business Name: Master the Meet & Greet

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