

Refund Policy

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At Yang Mun, we want every customer to have a positive experience. Because our products are *digital downloads* that provide *instant access* after purchase, all sales are generally considered *final*.

However, we understand that issues can happen — and we're here to help.

1. Eligibility for Refunds

Refunds may be considered in special cases such as:

- **Duplicate purchases made by mistake.**
- **Technical issues that prevent you from accessing your eBook or files.**
- **Wrong product delivered due to an error on our side.**

If any of these situations apply, please contact us within 7 days of purchase so we can review your request.

2. Non-Refundable Situations

We cannot offer refunds for:

- **Change of mind after the digital file has been delivered.**
- **Failure to read product details before purchasing.**
- **Claims made after the 7-day period.**

3. How to Request a Refund

To request a refund, please email us at:

 support@yangmun.com

Include your order number, purchase email, and a short explanation of the issue.

We review all refund requests carefully and aim to respond within 3 business days.

4. Resolution

If your refund is approved, it will be processed back to your original payment method within 5–10 business days, depending on your payment provider.

5. Operator Information

This website and all digital products are operated by Maor Hani, sole proprietor of YangMuns.com.

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