

PRIVACY POLICY

Last updated: 04/11/2025

Spitfire Traders (“Spitfire”, “we”, “our”, “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information.

By using our website, courses, Discord community, and any services provided by Spitfire, you consent to this Privacy Policy.

1. WHO WE ARE

Spitfire Traders is a company providing financial markets education and community access.

2. PERSONAL DATA WE COLLECT

We may collect and store the following information:

- Your name
- Your email address
- Payment information (processed securely by third-party providers)
- Discord username / member ID
- Coaching session recordings or uploaded files
- Marketing email subscription data

We do **not** store full payment card details. Payments are processed by secure third-party services such as Stripe, Whop, or similar platforms.

3. HOW WE USE YOUR DATA

We use your information to:

- Provide access to courses, streams, and Discord

- Authenticate membership / subscriptions
 - Provide customer service and support
 - Process billing and account management
 - Send educational updates, service announcements, and marketing (only where you have opted in)
-

4. DATA SHARING

We do **not** sell your data.

We only share personal data when necessary with essential third parties such as:

- Payment processors (e.g., Stripe / Whop)
- Hosting and communication platforms (e.g., Discord)
- Email / CRM platforms used for marketing communications (e.g., Mailchimp / ConvertKit)

These parties only receive the minimum data required to perform their service.

5. LEGAL BASIS (GDPR)

We process personal data under the following legal bases:

- Contractual necessity (to provide access to membership services)
 - Legitimate interest (service improvement, security)
 - Consent (marketing communications)
-

6. DATA RETENTION

We retain personal data only for as long as necessary to:

- Maintain your account

- Comply with legal obligations
- Resolve disputes

When data is no longer required, it is securely deleted.

7. YOUR RIGHTS

Under GDPR, you have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion (where legally permitted)
- Withdraw consent for marketing
- Request data portability

You may exercise these rights by contacting us at: spitfiretraders@gmail.com

8. SECURITY

We take reasonable and proportionate measures to protect data against loss, misuse, unauthorised access, disclosure, alteration, or destruction.

No online system is 100% secure, but we implement industry best practices wherever possible.

9. INTERNATIONAL USERS

Our services are accessible globally.

By using our site, you acknowledge that your data may be processed in the UK.

10. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time.

The updated version will be posted on our website with a revised “Last updated” date.

11. CONTACT US

If you have questions regarding this Privacy Policy or how we handle data, contact us at:

spitfiretraders@gmail.com