

Paw Minds (“we,” “us,” or “our”) operates this website and all related digital platforms, including Whop and Whance (collectively, the “Services”). This Privacy Policy explains how we collect, use, and protect your personal information when you visit, purchase, or subscribe to our Services.

By using our Services, you agree to this Privacy Policy. If you do not agree, please discontinue use of our Services.

1. Information We Collect

We collect personal information necessary to deliver our courses, subscriptions, and related services, including:

- **Contact details:** name, email address, billing information.
 - **Account information:** username, password, preferences.
 - **Transaction data:** subscription history, payment confirmation, purchase details.
 - **Device and usage data:** IP address, browser type, pages visited, and interactions with our Services.
 - **Marketing data:** if you choose to join our mailing list, we collect your email address for updates and promotions.
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2. How We Collect Information

We collect data in the following ways:

- **Directly from you** when you sign up, subscribe, or contact us.
 - **Automatically** via cookies, analytics, and tracking tools such as **Meta Pixel**.
 - **From Whop and Whance**, who process your payments, manage accounts, and handle certain technical functions on our behalf.
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3. How We Use Your Information

We use your personal information to:

- Deliver and manage your subscriptions and digital courses.
 - Authenticate your account and process secure payments.
 - Provide customer support and respond to inquiries.
 - Improve our Services, offerings, and user experience.
 - Send optional marketing or product updates (if you opt in).
 - Detect and prevent fraud or misuse of our Services.
 - Comply with legal obligations or enforce our terms.
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4. Payment Processing

All payments are handled securely through **Whop**. Paw Minds does not directly process or store your payment card information. Please refer to **Whop's Privacy Policy** for more details on how your payment data is handled.

5. Data Sharing

We may share your data only with:

- **Service providers** such as Whop and Whance who help operate our Services.
- **Marketing platforms** (like Meta) for analytics and advertising purposes.
- **Legal authorities**, if required by law.

We do **not** sell, rent, or trade your personal data.

6. Cookies and Tracking

We and our partners use cookies and similar technologies for analytics and advertising. You can manage or disable cookies through your browser settings.

7. Your Rights

Depending on where you live, you may have the right to:

- Access or request a copy of your data.
- Request correction or deletion of your data.
- Object to marketing or withdraw consent.
- Request transfer of your data to another provider.

To exercise these rights, contact us at support@pawminds.com.

8. Data Retention

We retain your personal information only as long as necessary to provide our Services, meet legal requirements, and resolve disputes.

9. Security

We implement industry-standard measures to protect your personal data. However, no online system is completely secure. Please keep your account credentials private.

10. Children's Data

Our Services are not intended for individuals under the age of 16. We do not knowingly collect data from children.

11. Refund Policy

All digital products and course subscriptions are **non-refundable** once purchased, except where required by law.

12. International Users

Your information may be transferred and processed in countries outside your own. We ensure all transfers comply with applicable data protection standards.

13. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised “Effective Date.”

14. Contact Us

If you have questions, requests, or complaints regarding this Privacy Policy or your data, contact us at:

Paw Minds

 support@pawminds.com

 Al Khaleej Al Arabi Street, Abu Dhabi, UAE