

Overview

At Paw Minds, we're committed to delivering high-quality training and educational content. Because our products are fully digital and instantly accessible, our refund terms are designed to ensure fairness and clarity for all users.

1. 7-Day Satisfaction Guarantee

You may request a refund within **7 days of purchase** if:

- You have **not accessed, viewed, or downloaded** any course materials, and
- You contact us directly within the 7-day window.

All approved refunds are issued as **store credit only** and can be applied toward future Paw Minds products or subscriptions.

2. Refund Request Process

To request a refund, email support@pawminds.com with your order number or proof of purchase.

If approved, your store credit will be issued within **10 business days**.

Please note: Store credit is non-transferable and cannot be exchanged for cash.

3. Non-Refundable Situations

We cannot provide refunds in the following cases:

- You have already accessed or downloaded any portion of the digital content.
- More than 7 days have passed since your purchase.
- The refund request is due to a change of mind or personal circumstances.

- Purchases made as part of discounted **bundles** or promotional packages.
 - Renewals of ongoing monthly subscriptions (you may cancel anytime before the next billing cycle).
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4. Subscription Cancellations

You may cancel your subscription at any time through your **Whop account dashboard**. Canceling prevents future billing but does **not** generate a refund for past payments.

5. EU 14-Day Cooling-Off Period

If you are located in the European Union, you may cancel your digital purchase within **14 days** of purchase **only if** you have not begun downloading or accessing the course content. Once access begins, this right no longer applies.

6. Technical Issues

If you experience any technical problems accessing your course or content, please contact **support@pawminds.com**. We will ensure you receive full access or store credit where applicable.

7. Contact Us

For refund requests, billing questions, or technical assistance:

Paw Minds

 support@pawminds.com

 Al Khaleej Al Arabi Street, Abu Dhabi, UAE