



# Privacy Policy

## Privacy Policy

Last updated: January 2025

### 1. Information We Collect

MATRIX UNLOCKED MANAGEMENT CONSULTANCY - FZCO ("we," "us," or "our") collects information you provide directly to us, such as when you create an account, subscribe to our services, or contact us for support.

#### Information you provide to us:

- Name, email address, and contact information
- Payment information (processed securely through third-party processors)
- Communications with us, including support requests
- Any other information you choose to provide

#### Information we collect automatically:

- Log data (IP address, browser type, pages visited)
- Device information and usage patterns
- Cookies and similar tracking technologies

### 2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our services
- Process transactions and send related information
- Send technical notices, updates, and support messages
- Respond to your comments and questions
- Communicate about products, services, and promotional offers
- Monitor and analyze trends and usage

### 3. Information Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to third parties except:

With your consent

- To comply with legal obligations
- To protect our rights and property
- With service providers who assist in our operations
- In connection with a merger, acquisition, or sale of assets

## **4. Data Security**

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet is 100% secure.

## **5. Data Retention**

We retain your personal information for as long as necessary to provide our services and fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

## **6. Your Rights**

Depending on your jurisdiction, you may have the right to:

- Access and receive a copy of your personal information
- Rectify inaccurate personal information
- Request deletion of your personal information
- Object to or restrict processing of your information
- Data portability
- Withdraw consent where processing is based on consent

## **7. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to track activity on our service and store certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

## **8. Third-Party Services**

Our service may contain links to third-party websites or services. We are not responsible for the privacy practices of these third parties.

## **9. Children's Privacy**

Our service is not intended for children under 18 years of age. We do not knowingly collect personal information from children under 18.

## **10. International Data Transfers**

Your information may be transferred to and processed in countries other than your country of residence. We ensure appropriate safeguards are in place for such transfers.

## **11. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last updated" date.

## **12. Contact Us**

If you have any questions about this Privacy Policy, please contact us at [teamthematrixunlocked@gmail.com](mailto:teamthematrixunlocked@gmail.com).