

Last Updated: 1st October 2025

This Privacy Policy explains how the Matcha Notify Discord (the “Server”) collects, uses, and protects your information. By joining the Server, you agree to this Policy.

1. Information We Collect

We collect only the information necessary to operate the Server and membership system:

- Discord account information (username, ID, roles, and activity in the Server).
- Subscription/payment details (managed securely by third-party platforms – we do not directly store payment details).
- Voluntary information you choose to share in chats, forms, or messages.

2. How We Use Information

We use this information to:

- Manage roles, permissions, and access to alerts.
- Provide restock notifications and community features.
- Respond to support requests and moderate the Server.
- Maintain compliance with Discord’s policies and applicable laws.
- We do not sell or trade your personal information.

3. Data Sharing

We do not share personal data with third parties, except:

- Discord (required for platform functionality).
- Payment providers (to process subscriptions).
- Legal compliance (if required by law).

4. Data Security

- We take reasonable steps to protect member information within Discord.
- Sensitive information (e.g., credit cards) is handled only by third-party processors.
- However, we cannot guarantee complete security of data transmitted online.

5. Your Choices

- You may adjust your Discord privacy settings at any time.
- You may cancel your membership and leave the Server to stop participation.
- You may request removal of personal data we directly manage (e.g., subscription records).

6. Children’s Privacy

- The Server is only open to users 13 years and older (or the minimum age in your country).
- We do not knowingly collect information from children under this age.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be announced in the Server. Continued use means you accept the revised Policy.

8. Contact

For questions or concerns, please reach out via the #support-and-faqs channel or contact a moderator directly.