

AMPMPicks.Inc (d/b/a “AMPM_PICKS”) – Return & Refund Policy

Effective Date: September 28, 2025
Last Updated: September 28, 2025

Summary (Strict Policy)

All purchases are for **digital informational content** and are **final**. **No refunds, returns, credits, exchanges, or chargeback-based reversals** are permitted for any reason, except to the minimal extent required by **non-waivable applicable law**.

1) Coverage

This Policy applies to all digital products and services sold or fulfilled by AMPMPicks.Inc (d/b/a “AMPM_PICKS”), including subscriptions, passes (daily/weekly/monthly/VIP), bundles, promotions, and add-ons delivered via Telegram, Whop, Discord, email, dashboards, or other channels (“Delivery Channels”).

2) Nature of Goods

The Services consist of **non-tangible digital content** (sports picks, analysis, alerts, records, and related materials). No physical goods are shipped. Accordingly, “damaged goods” or “returns” do not apply.

3) All Sales Final – No Refunds/Credits/Exchanges

All purchases are **final** and **non-refundable**. We do **not** provide refunds, partial refunds, credits, exchanges, or extensions for (without limitation):

- Perceived performance or outcome dissatisfaction (wins/losses/line movement).
- Lack of use, missed notifications, or delayed viewing.
- Schedule changes, injuries, postponements, or market closures.
- Technical interruptions or third-party platform outages.
- Account suspension/termination due to breach of our Terms.
- Mid-card or in-progress purchases (see Section 6).
- Time zone differences or travel.
- Any claim of “not as described” that conflicts with Sections 4–7 below.

4) Product Description & “Not as Described” Standard

A purchase is deemed **“as described”** when: (a) you receive access to the designated Delivery Channel for the stated period; and (b) we post at least **one** play or the described tier content during that period unless a **minimum count** is expressly guaranteed in the product listing. Differences in odds/lines/availability across books, or timing differences causing you to miss a posted play, **do not** constitute “not as described.”

5) Time Zone & Fulfillment Moment

Unless otherwise specified, all times are **Eastern Time (ET)**. Digital goods are **deemed delivered** upon posting to the Delivery Channel within your access window, whether or not you view them at that moment.

6) Mid-Card / In-Progress Purchases

If you purchase while a card is underway or after a play is posted, we are **not obligated** to re-issue, backfill, or replace that play. Your access is still deemed **fulfilled** once content is available during your access window.

7) Proof of Delivery

Platform logs, timestamps, message IDs, screenshots, and access records may be used as **proof** of

delivery**. You agree such electronic evidence is sufficient to establish fulfillment.

8) Chargebacks & Payment Disputes

Initiating a **chargeback** or payment reversal for validly delivered digital goods is a **breach** of our Terms and this Policy. We may submit proof of delivery to the payment processor and pursue collection, fees, and any other remedies permitted by law. Repeated or abusive disputes may result in immediate account termination and blacklisting across our properties.

9) Courtesy Make■Goods (Not Guaranteed)

At our **sole discretion**, we may provide a courtesy accommodation (e.g., an extra day or bonus play). Any goodwill accommodation **does not** create ongoing obligations or alter this Policy.

10) Exceptions Where Required by Law

If your jurisdiction grants **non■waivable consumer rights** for digital content, we will honor them **only to the minimal extent required by law**. Where a legally mandated remedy applies, we reserve the right to choose the remedy (e.g., re■delivery or limited access extension) instead of a refund, where permitted.

11) Platform Outages & Force Majeure

We are **not responsible** for outages or disruptions of Telegram, Whop, Discord, email, hosting, ISPs, payment processors, or other third■party providers, nor for events beyond our reasonable control (force majeure). Such events do **not** entitle you to refunds or credits.

12) Eligibility, Age, and Local■Law Compliance

You must be **21+** (or higher legal age where you reside) and legally permitted to access sports■related informational content in your location. Purchases made in violation of age or local■law requirements are **not refundable**.

13) How to Contact Us

Questions about this Policy: [**ampmpicks@gmail.com**](mailto:ampmpicks@gmail.com)

Mailing Address / Service of Process: **AMPMPicks.Inc (d/b/a AMPM_PICKS), Legal Dept., Miami, Florida, USA** (insert full street address when available).

14) Relationship to Terms of Service

This Policy is incorporated into and governed by our **Terms of Service**. In event of conflict, the Terms of Service control. Continued use after the Effective Date constitutes acceptance of this Policy.