

RETURN POLICY

Sleep Gate Reset Protocol

Effective Date: September 19, 2025 **Last Updated:** September 19, 2025

30-DAY MONEY-BACK GUARANTEE

We stand behind the Sleep Gate Reset Protocol and want you to be completely satisfied with your purchase. We offer a comprehensive 30-day money-back guarantee on all course purchases.

ELIGIBILITY REQUIREMENTS

Time Limit:

- Refund requests must be submitted within **30 calendar days** of your original purchase date
- The 30-day period begins from the date of purchase confirmation, not the date of first access

Good Faith Effort:

You must demonstrate that you have made a genuine effort to engage with the course material by:

- Completing at least the first 3 modules of the course
- Attempting to implement the sleep strategies for a minimum of 7 days
- Participating in any required assessments or tracking exercises

Documentation:

When requesting a refund, you may be asked to provide:

- Brief explanation of what didn't work for your specific situation
- Evidence of your engagement with the course materials
- Constructive feedback to help us improve the program

REFUND PROCESS

Step 1: Contact Us

Email your refund request to: davemrodriguez28@gmail.com

Include in your email:

- Subject line: "Refund Request - Sleep Gate Reset Protocol"
- Your full name as it appears on the purchase
- Order/transaction number
- Purchase date
- Brief reason for refund request

Step 2: Review Process

- We will acknowledge your request within 24-48 hours
- Our team may follow up with questions about your experience
- Review process typically takes 2-3 business days

Step 3: Refund Processing

- Approved refunds are processed within 5-7 business days
- Refunds are issued to the original payment method
- You will receive email confirmation when the refund is processed

Step 4: Access Revocation

- Course access will be revoked upon refund approval
- You will no longer be able to access course materials or community features
- Downloaded materials must be deleted from your devices

REFUND LIMITATIONS

Full Refund Eligibility:

- Standard course purchases within 30 days
- First-time purchasers of the Sleep Gate Reset Protocol

Partial or No Refund Situations:

- **Promotional Discounts:** Purchases made with special promotions or discount codes may have modified refund terms
- **Bundle Purchases:** If purchased as part of a bundle, refunds may be prorated
- **Repeat Purchases:** Multiple purchases of the same course may not be eligible for refund
- **After 30 Days:** No refunds available after the 30-day guarantee period
- **Abuse Prevention:** Excessive refund requests may be denied

SPECIAL CIRCUMSTANCES

Technical Issues:

If you experience technical difficulties accessing the course:

- Contact support first: davemrodriguez28@gmail.com
- We will work to resolve technical issues before processing any refund
- Technical problems do not automatically extend the 30-day guarantee period

Medical Situations:

If you have a medical condition that prevents you from completing the course:

- Contact us with documentation from your healthcare provider
- We may offer extended access or alternative arrangements
- Medical situations may qualify for exceptions to standard refund terms

Chargebacks and Disputes:

- Contact us directly before initiating a chargeback with your bank
- Chargebacks may result in immediate account suspension
- We prefer to resolve issues directly through our refund process

WHAT'S NOT REFUNDABLE

Non-Refundable Items:

- **One-on-One Coaching Sessions:** Individual coaching time that has already been delivered
- **Live Event Access:** Access to completed webinars or live sessions
- **Physical Products:** Any physical materials that have been shipped (if applicable)
- **Third-Party Services:** External tools or services recommended within the course

Digital Download Restrictions:

- If you have downloaded course materials, you agree to delete them upon refund
- Continued use of materials after refund constitutes copyright infringement

EXCHANGES AND SUBSTITUTIONS

We do not offer exchanges for different courses or products. If you're interested in a different program:

- Request a refund for your current purchase (if eligible)
- Purchase the alternative course separately

CUSTOMER SUPPORT

Before Requesting a Refund:

Consider reaching out for support first:

- Email: davemrodriguez28@gmail.com
- Many issues can be resolved without needing a refund
- Our team is committed to helping you succeed with the program

Response Times:

- Initial response: Within 24-48 hours
- Refund processing: 5-7 business days after approval
- We aim to resolve all issues as quickly as possible

FEEDBACK AND IMPROVEMENT

Your feedback is valuable to us. When requesting a refund, please share:

- What aspects of the course didn't meet your expectations
- Suggestions for improvement
- What would have made the program more effective for you

This information helps us continuously improve the Sleep Gate Reset Protocol for future students.

LEGAL CONSIDERATIONS

Governing Law:

This Return Policy is governed by the laws of [YOUR JURISDICTION] and is subject to our Terms of Service.

Modifications:

We reserve the right to modify this Return Policy at any time. Changes will be posted on our website and sent to current customers via email.

Dispute Resolution:

Any disputes regarding refunds will be handled according to the dispute resolution process outlined in our Terms of Service.

CONTACT INFORMATION

For all refund-related inquiries:

Email: davemrodriguez28@gmail.com **Subject Line:** Refund Request - Sleep Gate Reset Protocol

Business Hours: 9am to 7pm every day except Sunday **Response Time:** Within 24-48 hours