

NerdzClub – Refund Policy

Last Updated: 18 SEP 2025

At **NerdzClub**, we provide access to exclusive trading education, tools, bots, strategies, and community resources through our Whop membership platform. Because our content is digital and delivered instantly upon purchase, we enforce a strict refund policy.

1. General Rule: No Refunds

- **All sales are final.**
 - Once access to the Discord, Whop membership, bots, or trading resources is granted, **no refunds** will be issued.
 - This applies to all membership tiers, one-time purchases, and subscription renewals.
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2. Exceptions (Very Limited)

Refunds may only be considered in the following rare situations:

- **Duplicate Payment:** If you were charged twice for the same membership or product.
- **Technical Error:** If a payment processing issue occurred due to Whop or our payment providers.
- **Legal Requirement:** If consumer protection laws in your jurisdiction obligate a refund.

Requests must be made within **7 days of purchase**, with proof of the issue.

3. Cancellations

- Members may cancel their subscription at any time via their Whop account settings.
 - Canceling stops future billing but does **not** provide a refund for the current billing cycle.
 - You will retain access until the end of the paid subscription period.
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4. Chargebacks & Fraud

- Filing a chargeback without contacting support first will be considered **fraudulent** and result in permanent ban from NerdzClub and all associated platforms (including bots, tools, and communities).
 - We reserve the right to provide payment processors with proof of product delivery and member access.
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5. How to Request Support

If you believe you qualify for an exception, please contact us within 7 days of purchase:

NerdzClub Support

Whop Profile: @nadanerdz