

Royal Trading Academy (RTA) Discord – Return & Refund Policy

Effective Date: January 1, 2025

Last Updated: July 22, 2025

By purchasing access to the Royal Trading Academy (RTA) Discord community, you agree to the terms of this Return & Refund Policy.

1. No Refunds After Entry

Once a user has been granted access to the RTA Discord server, **no refunds will be issued under any circumstances.**

This policy is in place to protect the integrity of our community and ensure fairness for all paying members.

Entry into the server grants access to proprietary discussions, content, and insights, which cannot be retracted once viewed.

2. Membership Type Change Exception

A refund may be issued **only under the following condition:**

- The user has purchased a membership in error and wishes to switch to a different membership tier (e.g., from monthly to annual or vice versa).

In this case, a refund will be issued **only after** the correct membership tier has been purchased and confirmed.

The original membership charge will then be refunded in full.

3. How to Request a Refund (Membership Change Only)

To request a refund under the permitted exception:

- Contact RTA support within **7 days** of the initial purchase.
- Provide your payment receipt and specify the membership tier you purchased and the one you intend to switch to.
- Once the new membership is verified, the original transaction will be refunded within **7-10 business days.**

4. Final Notes

RTA reserves the right to deny any refund request that does not meet the criteria above.
Abuse of this policy may result in **loss of access to the Discord server without refund.**