

## **LockZone Picks**

### **Refund Policy**

**Effective Date:** January 10th, 2025

At **LockZone Sports Picks** ("Company," "we," "our," or "us"), we are committed to providing quality sports picks and insights to our customers. Due to the nature of our services, all sales are final, and we do not offer refunds or exchanges once a purchase is completed.

#### **1. No Refunds or Exchanges**

Once a customer purchases any of our products or services, including but not limited to sports picks, subscription packages, or other related offerings, the transaction is considered final.

- **Why No Refunds?** Our services are delivered digitally and consist of intellectual property that cannot be returned once accessed or delivered. This policy ensures fairness to all customers and protects the integrity of our business model.

#### **2. Accuracy of Purchases**

Before completing a purchase, we encourage customers to carefully review their order details, including the selected package and associated terms. By completing a transaction, customers acknowledge that they have read, understood, and agreed to this Refund Policy.

#### **3. Exceptional Circumstances**

While refunds and exchanges are not provided under normal circumstances, we understand that exceptional situations may arise. If you believe there is a compelling reason for your request, you may contact us at **support@lockzone.com** with the details of your concern. Please note that submitting a request does not guarantee any resolution, as refunds remain strictly prohibited under this policy.

#### **4. Unauthorized Transactions**

If you suspect an unauthorized transaction on your account, please notify us immediately at **support@lockzone.com** so we can investigate. Unauthorized transactions caused by third-party actions or fraud may require resolution through your payment provider.

#### **5. Contact Information**

If you have any questions or need clarification about this Refund Policy, you may contact us at:

**LockZone Sports Picks**

Email: [support@lockzone.com](mailto:support@lockzone.com)

By completing a purchase with LockZone Sports Picks, you acknowledge that you have read, understood, and agreed to this Refund Policy.