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This Refund Policy (“Policy”) governs refunds for the Prime Tech Club course (“Course”) offered by Digital Joe George via the Whop platform. Any capitalized term not defined below has the meaning given in our Terms and Conditions.

1. Definitions

In this Policy, the following terms have the meanings set forth below:

“**Course**” refers to the Prime Tech Club digital training program delivered via the Whop platform.

“Enrollment Date” refers to the date on which your payment for the Course is successfully processed by Whop.

“Purchase Price” refers to the total amount you paid for the Course, excluding taxes and payment-processing fees.

“Refund Window” refers to the 14-calendar-day period following your Enrollment Date during which you may request a refund.

“Refund Request” refers to a written request for a refund submitted in accordance with Section 2.2 below.

“You and Your” refers to the individual who purchased the Course.

“Digital Joe George,” “We,” “Us,” “Our”, “Ourselves”, “The Company” refers to Digital Joe George (our Company), officers, directors, employees, agents, affiliates, successors, assigns, and any current or future business entities, courses, subdomains, platforms, including but not limited to Alpha Digital Empire, Prime Tech Club, Digital Joe George’s Agency, or any digital property owned or operated by Digital Joe George.

2. 14-Day Money-Back Guarantee

2.1 Eligibility Window

You may request a full refund of the Purchase Price for the Course within the Refund Window.

2.2 How To Request

Submit a Refund Request to support@digitaljoegeorge.com no later than the 14th calendar day after your Enrollment Date. A valid Refund Request must include all of the following:

1. Your full name
2. Email address used for enrollment
3. Date of purchase
4. A clear statement invoking the 14-Day Money-Back Guarantee

Refund Requests received after the Refund Window, or lacking any required element, will be automatically denied.

2.3 Processing

We will acknowledge your valid Refund Request within 2 business days and, if approved, issue your refund within 7 business days back to the original payment method. You will receive confirmation once the refund is processed.

3. Conditions & Exceptions

3.1 Course Progress

To prevent abuse, refunds are available only if you have completed no more than 15% of the Course content (as measured by video watch time or module completion). We reserve the right to review and audit your progress records before approving any refund. Any attempt to falsify or tamper with these records will void your refund eligibility.

3.2 Single Refund Per Person

Each purchaser may request a refund for the Course only once. Repeat purchases with the same payment method are not eligible for additional refunds.

3.3 Non-Transferability

Refunds are issued only to the original purchaser and via the original payment method. The Course license is non-transferable.

4. Disputes & Chargebacks

4.1 Contact First

If you have an issue, please email support@digitaljoegeorge.com before initiating a chargeback or dispute. We will work with you in good faith to resolve any problem.

4.2 Chargeback & Refund Fraud

You agree not to initiate a credit-card chargeback or dispute without first submitting a valid Refund Request under this Policy. If you do so, we may:

1. Suspend or terminate your access to all Digital Joe George content
2. Seek recovery of all disputed funds and any chargeback fees
3. Pursue all available legal remedies, including reasonable attorneys' fees and costs

5. Modifications to This Policy

We may update this Policy at our sole discretion. Material changes will be posted here and emailed to active Course students at least 30 days before they take effect. Continued access to the Course after such changes constitutes acceptance of the revised Policy.

6. Additional Legal Provisions

6.1 Final Waiver of Other Remedies

This Policy constitutes your sole and exclusive remedy for any refund, credit, or monetary relief regarding the Course. By accepting these terms, you waive any right to seek a refund, credit, or other remedy under any theory (contract, tort, statutory, or otherwise) except as expressly provided herein.

6.2 Governing Law & Venue

This Policy is governed by the laws of the State of California and the United States. Any dispute arising hereunder shall be resolved exclusively in the state or federal courts located in Los Angeles County, California.

6.3 Severability

If any provision of this Policy is held unlawful, void, or unenforceable, that provision shall be enforced to the fullest extent permitted by law, and the remaining provisions shall remain in full force and effect.

6.4 Entire Agreement

This Policy, together with our Terms and Conditions and any policies incorporated by reference, constitutes the entire agreement regarding refunds for the Course and supersedes all prior understandings.

Contact Information

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