

Refund Policy – Client Catalyst Program

Effective Date: 5/21/2025

This refund policy outlines the terms related to purchases made for the Client Catalyst mentorship program operated by Eardley Labs.

1. No Refunds After 72 Hours

All purchases made for the Client Catalyst program are final. We do **not** offer refunds for any reason outside of a 72-hour window from the time of purchase.

To request a refund within this 72-hour period, you must email dan@deardley.com with your full name and proof of purchase.

After 72 hours, **no exceptions** will be made.

2. ROI Guarantee – Terms & Conditions

We offer a results-based guarantee:

Sign 3–5 high-ticket clients in 90 days, or we'll work with you for free until you do.

To qualify for this guarantee, you must meet **all** of the following conditions:

- Attend all scheduled 1-on-1 calls unless rescheduled in advance
- Follow the guidance and implementation steps outlined during coaching
- Show clear evidence of effort and progress (as documented in the program)

If these conditions are met and you do **not** sign at least 3 high-ticket clients within 90 days, we will continue to work with you at no additional cost until that milestone is reached.

Failure to meet the above criteria may result in disqualification from the guarantee.

3. Breach of Terms

We reserve the right to remove any client from the program without refund if they:

- Do not attend scheduled calls
- Consistently fail to implement agreed steps
- Violate any program Terms of Service or Community Guidelines

If you have questions regarding this refund policy, contact: **dan@deardley.com**