

# Privacy Policy for Trader Steve's Crypto Wolves

**Effective Date: May 1, 2025**

Trader Steve's Crypto Wolves ("me") operates a paid membership group providing crypto trading signals and lessons (the "Service"). We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you use the Service. By subscribing or accessing the Service, you agree to this Privacy Policy. If you do not agree, please do not use the Service.

## 1. Information We Collect

We collect the following types of information:

**Personal Information:** When you subscribe, we may collect your name, email address, and payment information (e.g., credit card details) to process your membership.

**Usage Information:** We may collect non-personal data about your interactions with the Service, such as your activity in the group (e.g., messages posted, lessons accessed) or device information (e.g., browser type, IP address).

**Communications:** If you contact us (e.g., via email or X), we collect the information you provide, such as your X handle or message content.

## 2. How We Use Your Information

We use your information to:

Provide and manage the Service, including processing subscriptions and granting access to the group.

Communicate with you about your membership, updates, or support inquiries.

Improve the Service by analyzing usage trends (e.g., which lessons are popular).

Comply with legal obligations or protect our rights (e.g., fraud prevention).

## 3. How We Share Your Information

We do not sell or rent your personal information. We may share your information:

**Service Providers:** With third-party vendors who help operate the Service (e.g., payment processors like Stripe or hosting platforms like Telegram). These providers are contractually obligated to protect your data.

**Legal Requirements:** If required by law, such as to comply with a subpoena or court order.

**Business Transfers:** If the Service is sold or transferred, your information may be shared with the acquiring entity, subject to this Privacy Policy.

## 4. Data Security

We implement reasonable measures to protect your information (e.g., encryption for payment data). However, no online service is 100% secure, and we cannot guarantee absolute security. You are responsible for keeping your account credentials confidential.

## 5. Your Rights and Choices

Depending on your jurisdiction, you may have rights to:

Access, correct, or delete your personal information.

Opt out of communications (e.g., unsubscribe from emails, though transactional emails about your membership will continue).

Request data portability or restrict processing (e.g., under GDPR for EU residents).

To exercise these rights, contact us via email @ tradersteves@outlook.com. We will respond within the timeframe required by law (e.g., 30 days for GDPR).

## 6. Third-Party Services

The Service may operate on platforms like Telegram, or use third-party tools (e.g., payment processors). These services have their own privacy policies, which we do not control. Review their policies before using the Service.

## 7. Data Retention

We retain your personal information for as long as your membership is active or as needed to provide the Service. We may retain certain data (e.g., payment records) to comply with legal obligations or resolve disputes, even after you cancel your subscription.

## 8. International Data Transfers

If you are outside Canada, your information may be transferred to and processed in Quebec, Canada. We take steps to ensure compliance with applicable data protection laws (e.g., GDPR for EU users).

## 9. Children's Privacy

The Service is not intended for individuals under 18. We do not knowingly collect personal information from minors. If we learn we have collected such data, we will delete it.

## 10. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. Updates will be posted on the Service platform or communicated via email, effective upon posting. Continued use of the Service constitutes acceptance of the updated policy.

## 11. Contact Us

For questions or concerns about this Privacy Policy, contact us via email @ tradersteves@outlook.com

Location: Quebec, Canada