

ViralHour Privacy Policy

Effective Date: January 1, 2025

ViralHour ("Company," "we," "us," or "our") respects your privacy and is committed to protecting it through this Privacy Policy.

This Policy outlines how we collect, use, and safeguard your information when you enroll in the ViralHour Mentorship and Community Program ("Program") or interact with our website, services, or community platforms.

By using our services, you agree to the terms outlined below.

1. Information We Collect

We may collect the following types of personal information from Clients and users:

- **Contact Information:** Name, email address, phone number, billing address
 - **Account Information:** Username, password (encrypted)
 - **Payment Information:** Payment details processed securely through third-party providers (we do not store full credit card information)
 - **Content Information:** Information you voluntarily submit, such as feedback, testimonials, posts in the community, or materials shared during coaching
 - **Usage Data:** Analytics information such as IP address, browser type, device information, and interactions with our website and services
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2. How We Use Your Information

We use your information to:

- Provide access to our Program, materials, and community resources

- Communicate with you regarding updates, coaching sessions, support, and important notices
 - Process payments and manage account billing
 - Improve our services, content, and user experience
 - Enforce our Terms of Service and Scope of Work
 - Promote new services, offers, or program updates (with your consent where required)
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3. How We Protect Your Information

We implement industry-standard security measures to protect your personal data, including:

- Secure servers and encrypted storage
- Restricted access to sensitive information
- Regular security monitoring and software updates

Please note, however, that no online transmission or storage method is 100% secure, and we cannot guarantee absolute security.

4. Sharing of Information

We do not sell, rent, or trade your personal information.

We may share limited information with trusted service providers who assist us in operating our Program (e.g., payment processors, email platforms) under strict confidentiality agreements.

We may also disclose information when legally required or to protect the rights, property, or safety of ViralHour, our Clients, or others.

5. Your Choices and Rights

You have the right to:

- Access, correct, or update your personal information
- Request deletion of your personal data (subject to legal and contractual obligations)
- Opt-out of promotional communications at any time

To exercise these rights, please contact us at [Insert Official Email Address].

6. Third-Party Links

Our Program and communications may contain links to third-party websites or services.

We are not responsible for the privacy practices or content of third parties and encourage you to review their privacy policies separately.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal reasons.

When we make significant changes, we will notify Clients by email or through an announcement in our community platform.

8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact:

ViralHour Support Team

[Insert Official Email Address]

[Insert Mailing Address, if applicable]

Would you also like a second version that's slightly more “short & friendly” if you want to display it directly on a simple checkout page or inside your Discord/portal? 📄 ✨

(One that's even lighter but still compliant?)

You said:

the email address is brooke@viralhour.com

ChatGPT said:

Perfect — I'll update it with your official email address included:

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