

PRIVACY POLICY

Last Updated: 10/07/2024

This Privacy Policy describes how Breaking Trades LLC collects, uses, and protects your information when you access our services, including Breaking Trades AI, Breaking Trades Plus, and the Breaking Trades Discord Server. By using our services, you agree to the collection and use of your information in accordance with this policy.

1. **Information We Collect** We may collect the following types of information from you:
 - Personal identification information (name, email address, phone number)
 - Financial information (payment details for services)
 - Trading activity and performance data when using Breaking Trades AI
 - Communication data from the Discord Server
 - Technical data such as your IP address, browser type, and access times

2. **How We Use Your Information** We use the information we collect to:
 - Provide and improve our services
 - Process transactions and manage accounts
 - Respond to customer inquiries and provide support
 - Analyze and enhance the functionality of our AI-based trading systems
 - Communicate updates, offers, and promotions (where you have consented to receive them)
 - Comply with legal obligations and enforce our terms

3. **How We Protect Your Information** We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, or alteration. While we strive to use commercially acceptable means to protect your information, no method of transmission over the Internet is 100% secure.

4. **Sharing Your Information** We do not sell, trade, or rent your personal information to third parties. However, we may share your information with:
 - Service providers who assist us in operating our website or conducting our business, provided they agree to keep this information confidential
 - Legal authorities if required by law or in response to valid legal requests

5. **Cookies and Tracking Technologies** We use cookies and similar technologies to track your interaction with our services and improve your user experience. You can choose to disable cookies through your browser settings, but this may limit your ability to use some features of our services.

6. **Your Data Rights** Depending on your location, you may have the right to:
 - Access the personal data we hold about you
 - Request corrections to inaccurate data
 - Request deletion of your data
 - Object to or restrict certain types of data processing
 - Receive your data in a portable format (where applicable)

7. To exercise these rights, contact us at legal@breaking-trades.com

8. **Third-Party Links** Our services may contain links to third-party websites or services. We are not responsible for the privacy practices of these external sites. You are encouraged to review their privacy policies before sharing personal information.

9. **Data Retention** We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, including to comply with legal, regulatory, or reporting obligations.

10. **Children's Privacy** Our services are not intended for children under the age of 18. We do not knowingly collect personal information from children. If we become aware that a child under 18 has provided us with personal information, we will take steps to delete it.

11. **Changes to This Policy** We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised date. You are encouraged to review this Privacy Policy periodically to stay informed about how we are protecting your information.

12. **Refund Policy** If you have signed a contract prior to joining Breaking Trades AI, you may be eligible for a refund under the following conditions:

- You must use Breaking Trades AI for a minimum of 30 days from the date of joining.
- If Breaking Trades AI does not provide profitable results during this initial 30-day period, and you have adhered to all usage instructions provided, you may request a full refund of your initial payment.
- Refund requests must be submitted within 7 days after the 30-day period, and you must provide evidence of your trading activity during this period to validate your claim.
- Refunds are only available for the Breaking Trades AI service and are not applicable to Breaking Trades Plus or any other services provided by Breaking Trades LLC.
- Refund requests should be directed to your personal assistant or services@breaking-trades.com, and we will process eligible refunds within 30 days of receiving the request.

Breaking Trades LLC