

Return and Refund Policy for The Automation Lab Coaching Program

Provided by Ascentir Management Consultancies FZCO

Effective Date: 25/11/2024

This Return and Refund Policy governs all purchases made for the "*The Automation Lab*" coaching program offered by Ascentir Management Consultancies FZCO (hereinafter referred to as "Ascentir"). By enrolling in the "*The Automation Lab*" coaching program, you (the "Client") acknowledge and agree to the terms outlined below.

1. No Refund Policy

All sales of the "*The Automation Lab*" coaching program are final. Ascentir operates on a strict no-refund policy, under which no refunds will be granted under any circumstances, including but not limited to the following situations:

- Dissatisfaction with program content or delivery.
- Inability to implement or achieve desired results from the program.
- Change in personal circumstances preventing participation or continuation.
- Technical issues or limitations experienced by the Client (e.g., inability to access course material due to incompatible devices).
- Misunderstanding or misinterpretation of the program's scope or objectives.
- No form of deposits, regardless of their purpose, shall be refundable.
- No pre-payments, pre-sales, or pre-orders for upcoming coaching cycles are refundable.

Once you have paid to be a part of the coming cycles, it is final and cannot be retracted.

The Client fully understands and accepts that the payment for the "*The Automation Lab*" coaching program is an investment in educational resources, which are considered fully rendered and non-reversible upon purchase.

2. Sole Discretionary Refunds by Ascentir

The only scenario under which a refund may be issued is at the sole and exclusive discretion of Ascentir's management team. This means that any refund request is subject to Ascentir's internal evaluation and approval and is not guaranteed. The Client acknowledges that:

- Ascentir is under no obligation to consider refund requests.
 - Any refund, if granted, is entirely voluntary and will not serve as precedent for other cases.
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3. Limitation of Liability

By enrolling in the "*The Automation Lab*" coaching program, the Client agrees to waive all rights to seek legal action, claims, or remedies against Ascentir for refunds or reimbursement related to the program.

- This waiver includes, but is not limited to, disputes brought under consumer protection laws, contract laws, or any applicable jurisdictional statutes.
 - The Client acknowledges that this policy is intended to prevent any ambiguity, ensuring mutual understanding of the finality of the transaction.
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4. Binding Agreement

By making payment and enrolling in the "*The Automation Lab*" coaching program, the Client affirms that they have read, understood, and agreed to this Return and Refund Policy. This policy constitutes a binding agreement enforceable under the laws of the United Arab Emirates, where Ascentir Management Consultancies FZCO is headquartered.

5. Governing Law and Jurisdiction

This policy shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes arising under or in connection with this policy shall be subject to the exclusive jurisdiction of the courts of Dubai, United Arab Emirates.

Acknowledgment

By enrolling in the "*The Automation Lab*" coaching program, the Client acknowledges that they:

- Have read and understood this Return and Refund Policy in its entirety.
- Agree to the terms as outlined above without any reservations.
- Understand that Ascentir Management Consultancies FZCO maintains the exclusive right to interpret, enforce, or amend this policy as necessary.

For any inquiries or concerns, please contact us at:

Ascentir Management Consultancies FZCO
contact@ascentirmanagement.com