

# **Terms of Service for The Automation Lab Coaching Program**

**Effective Date:** 25/11/2024

**Provided by:** Ascentir Management Consultancies FZCO

**Contact:** contact@ascentirmanagement.com

These Terms of Service ("Terms") govern your access to and use of *The Automation Lab* coaching program ("Program") provided by **Ascentir Management Consultancies FZCO** ("Ascentir," "we," "us," or "our"). By enrolling in or accessing the Program, you ("Client," "you") agree to be legally bound by these Terms.

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## **1. Program Access and Use**

- Upon full payment, the Client is granted a limited, non-transferable, non-exclusive license to access program materials for personal, non-commercial use only.
  - Sharing, reselling, redistributing, or publishing Program materials without prior written consent is strictly prohibited.
  - Access credentials must not be shared. Any unauthorized use may result in immediate termination of access without refund.
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## **2. Payment and No Refund Policy**

- All payments are final and non-refundable. By enrolling, the Client understands and agrees that there will be **no refunds, no partial refunds, and no cancellations**, regardless of circumstances.
  - This includes, but is not limited to: dissatisfaction with the program, inability to implement strategies, life changes, technical issues, or misunderstandings.
  - All deposits, pre-orders, or pre-payments are non-refundable and non-transferable. Once a payment is made, the transaction is considered final.
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## **3. Chargebacks and Dispute Prevention**

- Initiating a chargeback or payment dispute after agreeing to these Terms is a **breach of contract**.
  - Any such actions will result in permanent termination of access and potential legal action to recover the disputed amount, plus applicable legal fees.
  - We reserve the right to present these Terms, proof of service, and payment records to financial institutions to contest any fraudulent disputes.
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#### **4. Intellectual Property**

- All Program content, including videos, text, documents, frameworks, and branding, is owned by Ascentir or its licensors and is protected by copyright and trademark law.
  - You may not reproduce, distribute, or create derivative works from Program materials without express permission.
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#### **5. Client Conduct**

- The Client agrees not to use the Program for any unlawful, harmful, or abusive purposes.
  - The Client may not misrepresent their results, impersonate others, or share confidential group discussions outside the Program.
  - Disrespectful, harassing, or disruptive behavior towards staff or other participants may result in termination without refund.
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#### **6. Limitation of Liability**

- The Program is educational in nature and does not guarantee specific outcomes, revenue, or success.
- Ascentir disclaims any liability for direct or indirect losses arising from the use or inability to use the Program.

- The Program is provided "as is" without any warranties of fitness for a particular purpose or performance guarantees.
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## 7. Termination

We reserve the right to terminate or suspend a Client's access without notice if they violate these Terms. No refunds or compensation will be provided in such cases.

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## 8. Amendments

We reserve the right to update these Terms at any time. Clients will be notified of any material changes, and continued access constitutes acceptance of the revised Terms.

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## 9. Governing Law and Jurisdiction

These Terms are governed by the laws of the **United Arab Emirates**. Any disputes shall be resolved exclusively in the courts of **Dubai, UAE**.

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## 10. Acknowledgment

By enrolling in *The Automation Lab*, you confirm that you:

- Have read and understood these Terms of Service;
  - Agree to be legally bound by them;
  - Waive your right to any refunds or payment reversals;
  - Understand that breach of these terms may result in permanent termination and legal consequences.
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