

DesiTradeLLC Return Policy for Options Insider Trading Community

Effective Date: April 11, 2025

At DesiTradeLLC, we strive to provide a valuable and engaging experience for all members of our Options Insider Trading Community on Discord (the “Community”). This Return Policy outlines the terms under which refunds may be requested for subscriptions to the Community. By purchasing a subscription, including any lifetime membership, you agree to the terms of this policy.

1. Standard Subscription Refund Policy

We offer a limited refund period for standard subscriptions (e.g., monthly or annual plans) to ensure you have time to evaluate the Community:

- **7-Day Refund Window:** You may request a full refund within 7 days from the date of your subscription purchase, provided you contact us within this period.
- **No Refunds After 7 Days:** No refunds will be issued for any subscription fees paid after the 7-day refund window has passed, regardless of usage or circumstances.
- **How to Request a Refund:** To request a refund within the 7-day period, contact us at admin@options-insider.com with your purchase details, including your Discord username and transaction information. We will process eligible refunds within 5-10 business days to the original payment method.

2. Lifetime Memberships

By purchasing a lifetime membership to the Options Insider Trading Community, you acknowledge and agree that:

- **Lifetime Memberships Are Non-Refundable:** All lifetime memberships are final and non-refundable, with no exceptions,

even within the 7-day refund window applicable to standard subscriptions.

- **Acceptance of Terms:** Your purchase of a lifetime membership constitutes your acceptance that the one-time fee is non-refundable, regardless of your level of participation or future changes to the Community.

3. Non-Refundable Circumstances

In addition to the above, no refunds will be provided in the following cases:

- If you violate the Community's rules, resulting in a ban or removal from the Options Insider Trading Community.
- If you fail to request a refund within the 7-day window for standard subscriptions.
- For any partial months, unused time, or dissatisfaction with the Community's content, trading strategies, or member interactions, as these are subjective and not guaranteed.
- For changes to the Community, such as updates to features, moderation policies, or platform (e.g., Discord's terms of service).

4. Cancellations

For standard subscriptions (non-lifetime), you may cancel your subscription at any time to prevent future billing. Cancellation does not entitle you to a refund for any payments already made, except within the 7-day refund window described above. To cancel, follow the instructions provided in your subscription confirmation or contact us at admin@options-insider.com.

5. Contact Us

If you have questions about this Return Policy or wish to request a refund within the eligible period, please reach out to us at:

DesiTradeLLC

Email: admin@options-insider.com

6. Changes to This Policy

We may update this Return Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted in the Options Insider Trading Community, and the revised policy will apply to purchases made after the effective date.