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Refund policy

If you send an email with the subject line "Refund Request" to john@magnatesmedia.com within 30 days of making your purchase, you will be eligible for a full refund providing you meet the following criteria:

1. You have fully watched the course and completed the tasks. (You will be asked to provide an example video showing the course techniques being implemented).
2. You include the reason for your refund request in your email.
3. You have not downloaded the video trainings. (You CAN watch them through the course portal, just not save the material offline for future use - please note we do track this).
4. You have not already bought and refunded the course previously. (Only one refund per person).

These basic provisions are simply in place to prevent theft of the course. If you are a genuine customer who consumes the course and shows you have implemented it, then we would be happy to issue a full refund if you didn't find any value in it.

However please be aware that changing your mind or your circumstances changing is not a valid reason for a refund. Please only purchase if you are committed to giving this a fair try.

Refunds will typically be processed within 24 hours, but may take 2-7 working days to appear on your card depending on your bank.

Please also be aware that if your card/bank charged you a currency conversion fee (or any other fee) to make the purchase, we cannot refund this. You would need to contact your bank. However we will issue a 100% refund of the money we received if you meet the above criteria.

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- * Use the Site to instigate or encourage others to commit illegal activities or cause injury or property damage to any person.
- * Gain unauthorized access to the Site, or any account, computer system, or network connected to this Site, by means such as hacking, password mining or other illicit means.
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To access certain features of the Site, we may ask you to provide certain demographic information including your gender, year of birth, zip code and country. In addition, if you elect to sign-up for a particular feature of the Site, such as chat rooms, web logs, or bulletin boards, you may also be asked to register with us on the form provided and such registration may require you to provide personally identifiable information such as your name and email address. You agree to provide true, accurate, current and complete information about yourself as prompted by the Site's registration form. If we have reasonable grounds to suspect that such information is untrue, inaccurate, or incomplete, we have the right to suspend or terminate your account and refuse any and all current or future use of the Site (or any portion thereof). Our use of any personally identifiable information you provide to us as part of the registration process is governed by the terms of our Privacy Policy.

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