



Coach Stevie's Basketball Hub Returns Policy

At Coach Stevie's Basketball Hub, we're committed to providing you with high-quality coaching resources, value-packed content, and a supportive community. However, we understand that situations can arise where you may need to request a return. Please review our returns policy below:

Refund Eligibility

1. Subscription-Based Memberships:

- Refunds are not available for any subscription payments once they are processed. If you choose to cancel your subscription, you will retain access to the group for the remainder of the billing period but will not be charged for subsequent months.

2. One-Time Purchases or Special Offers:

- Refund requests for one-time purchases (e.g., workshops or standalone products) must be submitted within 7 days of the purchase date. Proof of dissatisfaction or a valid reason may be required for approval.

How to Request a Refund

1. Contact us directly through Whop's support system or email us at [insert your contact email].
2. Provide your name, payment receipt, and a brief explanation of your request.
3. Refund requests will be reviewed within 5 business days, and we will notify you of the outcome via email.

Exceptions

Refunds will not be issued under the following circumstances:

- Failure to utilize the community resources, calls, or content.
- Dissatisfaction due to unmet personal expectations beyond the scope of what was promised in the group's description.
- Violations of the group's rules or terms resulting in removal from the community.

Commitment to Improvement

Our goal is to continuously provide value and help you achieve your basketball goals. If you have any concerns or feedback, we encourage you to share them with us so we can improve your experience.

Thank you for being part of Coach Stevie's Basketball Hub!