

Refund Policy

Effective Date: 12/22/24

1. Overview

We are committed to providing high-quality digital products and ensuring customer satisfaction. This Refund Policy outlines the terms and conditions under which refunds are granted for our digital product, “YouTube Gateway.” Delivery

2. Refund Eligibility

- **365 Day Policy:** We offer a no-questions-asked, 365-day refund policy to ensure your satisfaction. As such, we kindly ask you to **NOT chargeback**, as it may have negative consequences for both parties. If for any reason you are not satisfied with your purchase, simply contact us within a year at daniel@ytportal.io with your name, email, the item purchased, and the price point. We will process your refund promptly.
- **Product Eligibility:** Please note that this refund policy applies only to products priced under \$500 per order. All members of our one-to-one mentorship program, YouTube Portal, must adhere to the condition stated in the contract signed to eligible for a full refund.

3. Refund Process

To request a refund, please follow these steps:some text

1. **Contact Us:** Submit your request via the Whop resolution center if purchased on Whop. If you didn't purchase on Whop please reach out to us via our support email daniel@ytportal.io

4. Non-Refundable Circumstances

Refunds will not be granted under the following conditions:

1. Failure to contact the team through the Whop resolution center or through email.

5. Contact Information

To initiate a refund request, submit it via the Whop resolution center or email us at daniel@ytportal.io if the purchase was made from the sales page. Refund requests made in Discord support chat will be ignored.