

Visionary Creative Campus (V.C.C.)

Return Policy

Effective Date: October 1st, 2024

Thank you for purchasing from **Visionary Creative Campus (V.C.C.)**. We are dedicated to providing valuable educational content, coaching, consulting services, and other digital resources to support your business. Due to the nature of our offerings, we have established the following **Return Policy** to clarify when, if at all, refunds may be applicable.

Please read this policy carefully before making a purchase.

1. No Refunds on Digital Products, Coaching, and Consulting Services

All sales of digital products, coaching services, consulting services, and memberships provided by V.C.C. are **final and non-refundable**. This includes:

- **Coaching sessions** (individual or group)
- **Consulting services**
- **Online courses**
- **Digital content and resources**
- **Exclusive product drops**

Once access is provided to these digital services or products, they are considered consumed, and no refunds will be granted.

2. Cancellation Policy for Subscriptions

If you subscribe to any recurring services or membership plans provided by V.C.C., you may cancel your subscription at any time. However, cancellations will take effect at the end of the current billing cycle. **No prorated refunds** will be provided for the remaining time in your subscription period.

You can cancel your subscription by logging into your account and following the cancellation instructions or by contacting us at **hello@projects.fresiam.net**.

3. Exceptional Circumstances

In certain rare circumstances, such as billing errors or duplicate charges, we may offer a refund at our sole discretion. If you believe you have been charged in error, please contact us at **hello@projects.fresiam.net** within **14 days** of the charge to request a review of your situation.

Please note that any decision to issue a refund in these cases is made solely at the discretion of V.C.C. and will be processed in the original form of payment.

4. Chargebacks and Disputes

If you initiate a chargeback or payment dispute with your bank or credit card company without first contacting V.C.C. to resolve the issue, we reserve the right to suspend your access to the Services and take appropriate legal action.

To avoid unnecessary disputes or misunderstandings, we encourage you to contact us directly at **hello@projects.fresiam.net** with any billing questions or concerns.

5. Modifications to This Policy

V.C.C. reserves the right to modify or update this Return Policy at any time. Any changes will be effective immediately upon posting the updated policy on our website. We encourage you to review this policy periodically to stay informed about our refund and return practices.

Your continued use of the Services after any changes to this policy constitutes your acceptance of the modified terms.

6. Contact Information

If you have any questions or concerns about this Return Policy or need assistance with a purchase, please contact us at:

Email: **hello@projects.fresiam.net**

Mailing Address:

825 S Los Angeles St

Los Angeles, CA 90014

To view this Return Policy online, please visit:

<https://projects.freshiam.net/vcc-return-policy>