

Visionary Creative Campus (V.C.C.), Terms of Service

Privacy Policy

Effective Date: October 1st, 2024

At Visionary Creative Campus ("V.C.C."), we value your privacy and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, share, and protect your information when you use our website, services, and online platform (collectively, the "Services").

By using the Services, you agree to the collection and use of your information in accordance with this Privacy Policy. If you do not agree to this Privacy Policy, please do not use the Services.

1. Information We Collect

We collect various types of information from you when you use the Services, including the following:

a. Personal Information

"Personal Information" refers to data that can be used to identify you directly or indirectly, such as:

- **Name**
- **Email address**
- **Billing and shipping address**
- **Payment information**
- **Phone number**

b. Automatically Collected Information

When you interact with the Services, we automatically collect certain information, including:

- **IP address**
- **Browser type**
- **Device type (desktop, mobile, tablet)**
- **Operating system**
- **Pages visited and duration**
- **Referring URLs**

c. Information from Cookies and Tracking Technologies

We use cookies and similar tracking technologies (such as web beacons, pixels, and analytics tools) to enhance your experience and collect information about your interaction with the Services. Cookies help us understand user preferences and improve our website functionality.

You can control cookies through your browser settings, but disabling cookies may affect your experience of the Services.

d. User-Generated Content

When you participate in chat rooms, discussion forums, or coaching and consulting sessions, we may collect any content or information you provide as part of your participation, including messages, feedback, and questions.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **To provide and improve the Services:** This includes using your data to

process payments, deliver services, personalize your experience, and troubleshoot issues.

- **To communicate with you:** We may use your email or phone number to respond to inquiries, provide updates on services, or send marketing communications (you can opt-out of marketing communications at any time).
- **To conduct analytics:** We use aggregated data to analyze user behavior, improve the Services, and better understand how users interact with the platform.
- **To ensure security:** We use your information to monitor for fraudulent activity, verify user accounts, and ensure the security of our platform.
- **To comply with legal obligations:** We may use your data to comply with applicable laws, regulations, and lawful requests by public authorities.

3. Sharing Your Information

We do not sell or rent your Personal Information to third parties. However, we may share your data with third parties in the following circumstances:

a. Service Providers

We work with third-party service providers who assist us in operating the Services, such as payment processors, hosting providers, and email service providers. These third parties may have access to your Personal Information but only to the extent necessary to perform services on our behalf.

b. Legal Requirements

We may disclose your Personal Information if required to do so by law, or if we believe such action is necessary to:

- Comply with a legal obligation,
- Protect and defend our rights or property,
- Prevent or investigate possible wrongdoing in connection with the

Services,

- Protect the personal safety of users or the public,
- Protect against legal liability.

c. Business Transfers

If V.C.C. is involved in a merger, acquisition, or asset sale, your information may be transferred as part of that transaction. We will notify you if your data becomes subject to a different Privacy Policy as a result of such a transfer.

4. Your Rights and Choices

a. Access and Correction

You have the right to access and correct your Personal Information at any time by logging into your account or contacting us at **hello@projects.fresiam.net**.

b. Deletion

You may request that we delete your Personal Information, subject to certain legal exceptions (such as our need to retain your information for legal or security purposes). To request deletion of your information, please contact us at **hello@projects.fresiam.net**.

c. California Residents (CCPA)

If you are a California resident, you have the following rights under the **California Consumer Privacy Act (CCPA)**:

- The right to know what personal information is being collected and how it is used.
- The right to request access to or deletion of your personal data.
- The right to opt out of the sale of your personal information (though V.C.C. does not sell your personal data).

To exercise your CCPA rights, please contact us at **hello@projects.fresiam.net**.

5. Data Security

We take the security of your data seriously and implement appropriate technical and organizational measures to protect your Personal Information from unauthorized access, disclosure, alteration, or destruction. Despite our best efforts, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee the absolute security of your data.

6. Data Retention

We retain your Personal Information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, including to provide the Services, comply with legal obligations, resolve disputes, and enforce our agreements.

7. Children's Privacy

The Services are not intended for use by individuals under the age of 18. We do not knowingly collect Personal Information from children under 18. If we become aware that we have collected Personal Information from a child under 18, we will take steps to delete such information promptly. If you believe we have collected information from a child under 18, please contact us at **hello@projects.fresiam.net**.

8. International Data Transfers

If you are accessing the Services from outside the United States, please note that your information will be transferred to and processed in the United States. By using the Services, you consent to the transfer and processing of your information in the United States, which may have different data protection laws than your country of residence.

9. Third-Party Links

The Services may contain links to third-party websites or services that are not owned or controlled by V.C.C. We are not responsible for the privacy practices or content of such third-party sites. We encourage you to review the privacy policies of any third-party sites you visit.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time at our sole discretion. When we make changes, we will revise the "Effective Date" at the top of this policy. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your data.

Your continued use of the Services after the revised policy is posted constitutes your acceptance of the changes.

11. Contact Information

If you have any questions or concerns about this Privacy Policy or how we handle your information, please contact us at:

Email: **hello@projects.fresiam.net**

Mailing Address:

825 S Los Angeles St
Los Angeles, CA 90014

To view this Privacy Policy online, please visit:

<https://projects.freshiam.net/vcc-privacy-policy>