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## Refund policy

All sales are final, no returns or refunds are allowed as our products are softwares and instantly delivered, Accepting this you confirm that you give up the EU's 14 day cooling off period We reserve the right to refuse or cancel your order at any time for certain reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order or other reasons. You expressly agree that Ikigai cannot accept any liability for loss or damage arising out of such cancellation. We reserve the right to refuse or cancel your order if fraud or an unauthorised or illegal transaction is suspected. The violation of TOS ("Terms Of Service") will lead in the termination of the key & no refund will be issued, the refund policy still apply after the service suspension.

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