

REFUND POLICY



At GramWebDev, we are committed to providing exceptional products and services to our valued customers. We understand that there may be instances where you may need to request a refund. This Refund Policy outlines the terms and conditions for refund eligibility and the process to request a refund.

1

Refund Eligibility

1.1 Timeframe: We offer refunds within a period of 2 days from the date of purchase. To be eligible for a refund, your request must be made within this specified timeframe.

1.2 Demo Users: Users who have accessed a demo version of our digital products are not eligible for refunds. We encourage you to thoroughly evaluate the demo version before making a purchase decision.

1.3 Digital Products in ZIP or RAR Format: Users who have received the digital product in a ZIP or RAR format via email will not be eligible for refunds. It is your responsibility to ensure compatibility and feasibility before making a purchase.

2

Refund Process

2.1 Refund Request: To request a refund, please contact our customer support team at [support@gramwebdev.com]. Provide your order details, including the purchase date and transaction ID, along with a clear explanation for your refund request.

2.2 Evaluation: We will evaluate your refund request based on the eligibility criteria mentioned in this policy.

2.3 Refund Approval: If your refund request is approved, we will initiate the refund process within 7 business days. The refund will be issued through the original payment method used for the purchase.

2.4 Non-Refundable Fees: Please note that any non-refundable fees, such as transaction fees or third-party service charges, may be deducted from the refund amount.

3

Contact Us If you have any questions or concerns regarding our Refund Policy or need assistance with a refund request, please contact our customer support team at [Insert Contact Information]. We are here to help you and will address your concerns promptly.

Please note that this Refund Policy applies to purchases made directly through GramWebDev. If you have purchased our products or services through a third-party platform or reseller, their refund policies and procedures may apply.

We appreciate your understanding and cooperation in adhering to our Refund Policy. Our aim is to ensure fair and transparent refund processes while delivering high-quality products and services to our customers.