

## Refund Policy for The Outlet

**Effective Date:** Customer Purchase Date

At The Outlet, we strive to provide high-quality sports betting insights and services. While we have a strict no-refund policy, we understand that there may be exceptional circumstances where a refund is warranted. Below are the terms and conditions for our refund policy.

### No Refund Policy

By purchasing a membership to The Outlet, you acknowledge and agree that all sales are final. We do not offer refunds or credits for any reason except as explicitly provided in this policy.

### Guaranteed Money-Back Conditions

You may be eligible for a refund only if all the following conditions are met:

1. **No Profit Within 3 Billing Cycles:** You must demonstrate that you did not achieve any profit from our sports picks over three consecutive billing cycles.
2. **Proof of No Profit:** You must provide verifiable proof of no profit through detailed records of your bets and outcomes based on our sports picks. This proof must be comprehensive and clearly show your betting history over the three billing cycles.
3. **Refund Request Submission:** You must file a refund ticket through our Discord within three (3) days after your membership ends. Refund requests submitted after this three-day window will not be considered.

### Filing a Refund Ticket

To file a refund ticket, follow these steps:

1. **Join Our Discord:** Ensure you are a member of The Outlet's Discord community.
2. **Submit Proof:** Prepare your betting records and outcomes, ensuring they clearly demonstrate no profit over three billing cycles.
3. **File a Ticket:** Submit a refund ticket in the designated refund channel on our Discord. Include all necessary documentation and a detailed explanation of your request.

### Invalid Refund Requests

Refund requests will be considered invalid if:

- They are filed after the three-day window following the end of your membership.
- They do not meet the required conditions for proof of no profit.
- They lack sufficient documentation or clarity.

### Final Decision

The Outlet reserves the right to review and validate all refund requests. Our decision on the validity of a refund request is final and binding.

By purchasing a membership, you agree to this Refund Policy. If you have any questions or need further assistance, please contact us through our Discord.

**-The Outlet**