

Return and Refund Policy

Thank you for shopping at TradeProElite. We appreciate your interest in our products and strive to ensure a rewarding experience throughout your exploration, evaluation, and purchase of our products. Please be aware that your transaction at TradeProElite is governed by specific terms and conditions, along with TradeProElite's Privacy Policy. By placing an order or making a purchase at TradeProElite, you consent to these terms. We understand that purchasing online involves a great deal of trust on your part. While we strive to ensure that every customer is satisfied with our products and services, we also need to clarify our position regarding returns and refunds.

No Refund Policy: Please note that we do not offer refunds once a purchase is made. This policy is in place because we commit a significant amount of resources to your order the moment it is placed, which affects our ability to allocate resources elsewhere. This includes, but is not limited to, the provision of access to our products, services, and support materials. Exceptions to this policy will not be made for any reason, including, but not limited to, situations where you have forgotten to cancel a subscription or intended to cancel before the renewal date. We understand that this may be inconvenient, but this policy is necessary to ensure that resources are allocated efficiently and fairly to all our customers.

Resolution of Issues: If you are not completely satisfied with any goods or services we provide, we urge you not to hesitate to contact us. We are more than willing to discuss any issues you may have with our products. While refunds are not available, we are committed to addressing your concerns and finding a satisfactory resolution. Thank you for understanding and respecting our Return and Refund Policy. Your support helps us to continue providing high-quality products and services to all our customers.

Expert Guarantee

Trade with us daily for 6 months and we guarantee you'll become an expert, or your money back. To be eligible for this refund, the following conditions must be met:

1. **Daily Chart Posting:** Clients must post their trading charts every single day the market is open. Each chart must include detailed notes and analysis to demonstrate active engagement and learning.
2. **Active Participation:** Clients must actively participate in all assigned activities, including webinars, discussion forums, and any other educational sessions provided by the program.
3. **Proof of Effort:** Clients must provide evidence of their efforts, including screenshots, logs of participation, and detailed summaries of their activities and learnings.
4. **Feedback Submission:** Clients must submit regular feedback and progress reports, demonstrating adherence to the program guidelines and seeking help when needed.
5. **Eligibility Criteria:** To qualify for a refund, clients must meet the following criteria:

- **Completion of Assignments:** Clients must complete all assigned tasks and exercises within the stipulated timeframes.
 - **Communication:** Clients must communicate any issues or challenges they encounter promptly to the TradeProElite support team and demonstrate efforts to resolve them.
 - **Attendance:** Clients must attend at least 90% of live sessions and webinars, if applicable, and review recordings of any missed sessions.
 - **Progress Reviews:** Clients must participate in scheduled progress reviews and provide honest and constructive feedback.
6. **Refund Requests:** Refund requests must be submitted within [X] days after the 6-month period ends, including a detailed account of how the client met all the eligibility criteria.
7. **Non-Refundable Reasons:** Refunds will not be granted under the following circumstances:
- **Cost:** Claims that the service is too expensive or not worth the investment.
 - **Subjective Preferences:** General dissatisfaction without specific, actionable feedback or unspecified reasons.
 - **Technical Issues:** Problems arising from the client's own devices, internet connection, or other technical issues not attributable to TradeProElite.
 - **Feature Expectations:** Complaints about missing features that were not explicitly promised or advertised by TradeProElite.
 - **Service Switching:** Decisions to switch to another service or platform for any reason.
 - **Cancellation Oversight:** Failure to cancel a subscription in time, including forgetting to cancel.
 - **Dispute Claims:** Submission of a claim through Whop or any other third-party service to dispute charges will result in immediate suspension of the client's account and does not constitute a valid reason for a refund.
8. **Non-Transferability:** The refund guarantee is non-transferable and only applies to the original purchaser of the service.

Failure to meet these requirements will result in the forfeiture of the refund eligibility. This policy is designed to ensure that clients are fully committed to their learning process and making the most of the educational resources provided.