

# Beat the Books, LLC Terms of Service

Prior to subscribing to Beat the Books, LLC's sports consulting services please note the following:

- You are acknowledging that any and all information or other content you acquire or encounter through your membership is for educational and/or entertainment purposes only and to be used at your own risk. Beat the Books, LLC does not guarantee or make any promises to this platform and paying for same, you hereby fully release Beat the Books LLC, its agents, representatives, and employees from any and all liability pertaining to the content provided by Beat the Books, LLC.
- You cannot prorate your membership costs for partial months and must pay your membership fees in full for any month or portion thereof used by you.
- Our product and offering/ roster may be changed at any time and without prior notice to you. You will not be provided a refund when such changes are exercised.
- You cannot pause your membership for any period of time.
- No partial refunds will be given.
- Auto Renewal is automatically turned on for every subscription. If you would like to turn it off, you will have to go to your Whop account and manage your membership manually. The customer is responsible for cancelling their subscription at least 24 hours before renewal to ensure they are not charged for the following billing cycle.
- **Cancellation Policy:**
  - You may cancel your membership at any time by managing your account via <https://www.whop.com/hub>
  - The customer is responsible for canceling their membership before the next billing cycle.
  - Requests for cancellation via email will not be accepted as a valid cancellation
- **Refund Policy:**
  - All refund requests must be sent either:
    - As a DM on Twitter @BTBSupport
    - As a refund request in the refund request channel in Discord
  - Refund requests will be reviewed and responded to in 1-3 business days.
  - All refunds have a \$3 refund processing fee associated with them.