

LunarAI0 No Return Policy

Effective Date: 25/07/23

1. Introduction

Welcome to LunarAI0, your trusted source for high-quality digital products. Our mission is to provide you with premium digital offerings and exceptional customer service. We value your satisfaction and trust and want to ensure that you have a clear understanding of our policy regarding returns and refunds.

2. Digital Product Nature

LunarAI0 specializes in the sale of digital products, including but not limited to software, licenses, and digital goods. Digital products are intangible, delivered instantly, and are often non-refundable due to their nature. Please read this policy carefully before making any purchases on our platform.

3. No Return Policy

LunarAI0 operates under a strict "No Return" policy for all digital products. Once a digital product has been purchased and the relevant access or key has been provided, it is considered used and cannot be returned. Our digital products are delivered immediately, eliminating the possibility of physical returns.

4. Exceptions

a. Product Defects: In the rare event that you encounter a defect in a digital product you've purchased, please contact our support team within 5 days of purchase. We will investigate the issue and, if confirmed, may provide a replacement or offer a resolution at our discretion.

b. Unauthorized Transactions: If you believe there has been an unauthorized transaction or fraud on your account, please contact us immediately, and we will work with you to resolve the issue.

5. Cancellation Policy

LunarAI0 reserves the right to cancel any order or product license at its discretion. If an order or license is canceled, a refund may be issued.

6. Contact and Support

If you have any questions, concerns, or issues regarding your digital product purchase, please do not hesitate to contact our Customer Support team. We are here to assist you and address any problems you may encounter.

7. Policy Updates

LunarAI0 reserves the right to modify or update this "No Return Policy" at any time. Please check our website or contact our Customer Support team to stay informed about any changes.

8. Conclusion

By making a purchase on LunarAI0, you acknowledge and accept the terms of our "No Return Policy" as outlined in this document. We appreciate your understanding of our commitment to providing high-quality digital products and services.

Thank you for choosing LunarAI0.

This No Return Policy is effective as of 25/07/23.