

Pro Bets LLC Privacy Policy

This Privacy Policy describes how we collect, use, and protect the personal information of customers who make purchases ("Customers") for our products or services and who access our online Discord community, Pro Bets. By making a credit card or electronic payment and engaging in a transaction with us, you consent to the practices outlined in this Privacy Policy.

1. Information Collection:

a. **Personal Information:** We may collect certain personal information from Customers, including name, billing address, shipping address (if applicable), email address, phone number, and credit card details (card number, expiration date, and CVV code). When you access the Community through Whop, we may collect certain personal information such as your Discord username, email address, and profile picture.

b. **Transaction Information:** We collect transaction details, including the purchase amount, date, time, and description of the products or services purchased.

c. **User Activity:** We may collect information about your activity within the Community, including messages, posts, and interactions with other Community members.

2. Use of Information:

a. **Order Fulfillment:** We use the collected personal information to process and fulfill your orders, including payment verification, product delivery (if applicable), and customer support.

b. **Communication:** We may use your contact information to communicate with you regarding your purchase, provide subscription updates, respond to inquiries, and address any customer service issues.

c. **Marketing and Promotions:** With your consent, we may use your email address to send you marketing communications about our products, services, promotions, and special offers. You have the option to opt-out of such communications at any time.

d. **Analytics:** We may analyze customer data in an aggregated and anonymous form to understand purchase patterns, improve our products and services, and enhance the customer experience.

3. Information Sharing:

a. **Third-Party Service Providers:** We may share your personal information with trusted third-party service providers who assist us in processing payments, fulfilling orders, delivering products (if applicable), and providing customer support. These providers are obligated to protect your information and use it solely for the purposes specified by us.

b. Legal Compliance: We may disclose personal information if required by law, court order, or governmental authority, or to protect our rights, property, or safety, or that of our customers or others.

4. Data Security:

a. We implement industry-standard security measures to safeguard the personal information we collect. This includes encryption of credit card information during transmission and secure storage of sensitive data.

b. Despite our best efforts, no method of data transmission or storage is 100% secure. We cannot guarantee the absolute security of your personal information.

5. Retention of Information:

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

6. Your Rights and Choices:

a. Access and Correction: You have the right to access and update your personal information. If you need assistance, please contact us at Support@uprobet.com.

b. Opt-Out: You may opt-out of receiving marketing communications from us by following the unsubscribe instructions included in our emails or by contacting us directly.

c. Limitations: Please note that certain transaction-related communications are necessary for the completion of your purchase and may not be subject to opt-out.

7. Changes to the Privacy Policy:

We reserve the right to modify or update this Privacy Policy at any time. The revised policy will be posted on our website. Your continued use of our products or services after any changes indicates your acceptance of the revised Privacy Policy.

If you have any questions or concerns about this Privacy Policy or the handling of your personal information, please contact us at Support@uprobet.com.