

guide for

# RESOURCES AND SERVICES



## MINNESOTA DEPARTMENT OF PUBLIC SAFETY

### About the Minnesota Department of Public Safety

#### Mission

Serving all communities to build a safer Minnesota.

#### Vision

Leveraging the expertise of our diverse workforce, the Department of Public Safety improves the lives of Minnesotans by engaging with community and government partners to promote safety, service and justice.

#### Core Values

Trust | Excellence | Inclusiveness | Accountability | Respect | Engagement

#### Organizational Structure

The Minnesota Department of Public Safety (DPS) was established in 1969, but its roots can be traced to the creation of the State Fire Marshal position by the legislature in 1905. The Bureau of Criminal Apprehension came along in 1927 and the Minnesota Highway Patrol — now the Minnesota State Patrol — was created with a force of nine troopers. A Minnesota Department of Civil Defense was created in the midst of the Cold War and would later become the Homeland Security Emergency Management division of DPS.

DPS is now a diverse, complex department of state government that includes 10 divisions directly serving the public, and four core services, all focused on building a safer Minnesota.



# How we can help

| Division or core service   | Key services  | About  |
|--|---|--|
| <b>Community Affairs (CA)</b><br>445 Minnesota St., Suite 1000<br>St. Paul, MN 55101<br><a href="https://dps.mn.gov/community-engagement">dps.mn.gov/community-engagement</a>  | <ul style="list-style-type: none"> <li>Community partnerships</li> <li>Public engagement</li> <li>Language access</li> </ul>  | Community Affairs ensures all Minnesotans have access to vital public safety information and a voice as DPS grows and adapts to communities' needs.  |
| <b>Alcohol and Gambling Enforcement (AGE)</b><br>445 Minnesota St., Suite 1600<br>St. Paul, MN 55101   651-201-7500<br><a href="https://age.dps.mn.gov">age.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Alcohol licensing</li> <li>Alcohol and gambling criminal investigations</li> <li>Bar and liquor store inspections</li> <li>Casino inspections</li> </ul>   | The Alcohol and Gambling Enforcement division oversees two highly regulated industries, ensuring people know what the law is and follow it to protect consumers in Minnesota.  |
| <b>Bureau of Criminal Apprehension (BCA)</b><br>1430 Maryland Ave. E.<br>St. Paul, MN 55106   651-793-7000<br><a href="https://bca.dps.mn.gov">bca.dps.mn.gov</a>  | <ul style="list-style-type: none"> <li>Background checks, criminal history, criminal history expungements</li> <li>AMBER alerts and missing person alerts</li> <li>Forensic testing</li> <li>Criminal investigations, crime tips and statistics</li> </ul>  | The Bureau of Criminal Apprehension works to prevent and solve crimes in partnership with law enforcement, public safety and criminal justice agencies.  |
| <b>Commissioner's Office (CO)</b><br>445 Minnesota St., Suite 1000<br>St. Paul, MN 55101   651-201-7160<br><a href="https://dps.mn.gov/about-dps">dps.mn.gov/about-dps</a>   | <ul style="list-style-type: none"> <li>DPS senior leadership</li> </ul>   | The Commissioner's Office oversees everything the Department of Public Safety does, making sure we coordinate our services to best serve Minnesota residents.  |
| <b>Driver and Vehicle Services (DVS)</b><br>445 Minnesota St., Suite 195<br>St. Paul, MN 55101   651-297-3298<br><a href="https://drive.mn.gov">drive.mn.gov</a>   | <ul style="list-style-type: none"> <li>Driver's license and identification cards</li> <li>Vehicle registration and tabs</li> <li>Disability placards</li> <li>VIN inspections</li> <li>Dealer licensing</li> </ul>  | The Driver and Vehicle Services division is dedicated to helping our customers navigate state and federal requirements for driver's licensing, ID cards and vehicle registration.  |
| <b>Emergency Communication Networks (ECN)</b><br>445 Minnesota St., Suite 1725<br>St. Paul, MN 55101   651-201-7547<br><a href="https://ecn.dps.mn.gov">ecn.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Community outreach and education on 911</li> <li>Supporting statewide 911 telecommunicator recruitment</li> </ul>  | The Emergency Communication Networks division manages the statewide 911 network and helps support emergency dispatch centers across the state.   |
| <b>Fiscal and Administrative Services (FAS)</b><br>445 Minnesota St., Suite 126<br>St. Paul, MN 55101   651-201-8100 option 1<br><a href="https://mn.gov/mmb/accounting/swift/vendor-resources/">mn.gov/mmb/accounting/swift/vendor-resources/</a> | <ul style="list-style-type: none"> <li>Information for vendors</li> </ul>   | Fiscal and Administrative Services provides services related to budgeting, accounting and purchasing for all of DPS's divisions.   |
| <b>Homeland Security and Emergency Management (HSEM)</b><br>3925 Pheasant Ridge Drive NE<br>Blaine, MN 55449   651-201-7400<br><a href="https://hsem.dps.mn.gov">hsem.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Emergency preparedness</li> <li>Disaster response and recovery</li> <li>School safety center</li> <li>Preparedness, recovery and mitigation grant programs</li> </ul>  | The Homeland Security and Emergency Management division works to build a resilient Minnesota by helping communities prepare for, respond to and recover from emergencies and disasters.  |
| <b>Human Resources (HR)</b><br>445 Minnesota St., Suite 135<br>St. Paul, MN 55101   651-201-7370<br><a href="https://dps.mn.gov/divisions/hr">dps.mn.gov/divisions/hr</a>  | <ul style="list-style-type: none"> <li>Employment</li> <li>Internships</li> <li>Training</li> </ul>   | Human Resources helps all DPS divisions by providing services related to recruitment and retention, staffing, compensation, employee/labor relations and more.   |
| <b>Internal Affairs and Affirmative Action (IAAA)</b><br>445 Minnesota St., Suite 530<br>St. Paul, MN 55101   651-201-7136<br><a href="https://dps.mn.gov/divisions/ia">dps.mn.gov/divisions/ia</a>  | <ul style="list-style-type: none"> <li>Handle complaints against DPS employees</li> <li>Conduct internal investigations</li> <li>Provide workplace accommodations for employees with disabilities</li> <li>Provide accommodations allowing members of the public to access DPS' services and events</li> </ul>  | Internal Affairs and Affirmative Action assists DPS divisions by ensuring DPS' workplace is inclusive. Services include conducting investigations into employee misconduct; developing initiatives related to equity and employee belonging; providing diversity training; and providing accommodations to any individuals with disabilities.                            |
| <b>Office of Communications (OOC)</b><br>445 Minnesota St., Suite 100<br>St. Paul, MN 55101<br><a href="https://dps.mn.gov/divisions/ooc">dps.mn.gov/divisions/ooc</a>   | <ul style="list-style-type: none"> <li>Safety First newsletters</li> <li>Safety Matters blog</li> <li>Social media</li> <li>Emergency information</li> </ul>  | The Office of Communications uses a variety of media channels to provide critical information to the public and highlight the important work DPS does throughout the state.  |
| <b>Office of Justice Programs (OJP)</b><br>445 Minnesota St., Suite 2300<br>St. Paul, MN 55101   651-201-7300<br><a href="https://ojp.dps.mn.gov">ojp.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Minnesota Crime Victims Reimbursement Program</li> <li>Minnesota Office of Missing and Murdered Indigenous Relatives</li> <li>Minnesota Office of Missing and Murdered Black Women and Girls</li> <li>Crime victim grants, justice and community grants</li> <li>Youth justice office</li> <li>Minnesota sexual assault exam payment program</li> <li>Crime victim justice unit</li> </ul> | <p>The Office of Justice Program (OJP) works to provide equitable access to inclusive resources that promote a safe and just Minnesota.</p> <p>OJP provides resources and services in support of crime victims, provides grant opportunities to victim resources, advocates, and law enforcement. OJP also provides culturally specific support for missing persons.</p> |
| <b>Office of Pipeline Safety (OPS)</b><br>445 Minnesota St., Suite 147<br>St. Paul, MN 55101   651-201-7230<br><a href="https://ops.dps.mn.gov">ops.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Pipeline facility inspections</li> <li>Call 811 Before You Dig</li> <li>Damage prevention and training</li> <li>Damage investigation</li> </ul>  | The Minnesota Office of Pipeline Safety inspects natural gas, propane and hazardous liquid pipelines. It also investigates leaks and accidents and enforces the "Call Before You Dig" laws.  |
| <b>Office of Traffic Safety (OTS)</b><br>445 Minnesota St., Suite 1620<br>St. Paul, MN 55101   651-201-7065<br><a href="https://ots.dps.mn.gov">ots.dps.mn.gov</a>   | <ul style="list-style-type: none"> <li>Advisory council for traffic safety</li> <li>Toward Zero Deaths program</li> <li>Roadway safety data analytics</li> <li>Traffic law enforcement support</li> <li>Community traffic safety engagement</li> </ul>  | The Office of Traffic Safety works with federal, state, tribal and local partners to prevent crashes, deaths and injuries on Minnesota's roads.  |
| <b>State Fire Marshal (SFM)</b><br>445 Minnesota St., Suite 145<br>St. Paul, MN 55101   651-201-7200<br><a href="https://sfm.dps.mn.gov">sfm.dps.mn.gov</a>  | <ul style="list-style-type: none"> <li>Fire code and sprinkler inspections</li> <li>Fire investigations and fire death investigations</li> <li>Community risk reduction</li> <li>Youth fire prevention and intervention</li> <li>Fire inspection of state statute mandated facilities</li> <li>Large or complex incident support</li> </ul>   | The State Fire Marshal division supports local agencies and the public with fire investigations, fire safety education programs and fire safety inspections. SFM helps local agencies meet statutory fire suppression activities. SFM also manages the State Emergency Response Teams.   |
| <b>Minnesota State Patrol (MSP)</b><br>445 Minnesota St., Suite 130<br>St. Paul, MN 55101   651-201-7100<br><a href="https://msp.dps.mn.gov">msp.dps.mn.gov</a>  | <ul style="list-style-type: none"> <li>Safe driving enforcement</li> <li>Community engagement and presentations</li> <li>Minnesota State Patrol recruitment and training</li> <li>Traffic safety education, crash reconstruction and investigation.</li> <li>Assists allied agencies</li> </ul>   | The Minnesota State Patrol was created with a complement of nine troopers in 1929 and has grown to more than 650 troopers. The state patrol works to keep traffic moving safely and efficiently, assisting motorists during crashes and protecting Minnesotans from dangerous driving behaviors.   |